DeKalb Park District

2007 Survey of DeKalb Park District Residents

A BREATH TAKING VIEW OF THE BRIDGE AT HOPKINS PARK

Prepared by
Public Opinion Laboratory
of
Northern Illinois University

March 2007

2007 SURVEY OF DEKALB PARK DISTRICT RESIDENTS

Table of Contents

I. Introduction. 1

II. Executive Summary 2

III. Detailed Findings 3

Demographics 3

Use of Facilities 4

Participation in Programs 5

Alternative Sources of Recreation 7

Future Planning and Potential Improvements 8

OverallSatisfaction. 11

Appendix A: Survey Script. 14

Appendix B: Codebook: Item-by-Item Tabulations 31

Unweighted Age Group Crosstabulations . . 50

Appendix C: Verbatim Responses to Open-Ended Items. .71

Appendix D: About the Public Opinion Laboratory 98

2007 SURVEY OF DEKALB PARK DISTRICT RESIDENTS

I. Introduction

The DeKalb Park District (DPD) is virtually conterminous with the City of DeKalb, Illinois, which until recent years had been a rural area, but now rapidly transforming into a community of 50,000 by 2010. With a 25 percent growth rate in the past decade, the City now describes itself as "an urban community in a rural setting." What are the implications of such a multi-faceted and dynamic community on its public park facilities and recreational needs of residents? In order to guide strategic planning, the Public Opinion Laboratory of Northern Illinois University was commissioned by DPD to conduct and report on a telephone survey of its residents.

The specific population of interest was defined as noninstitutionalized, English-speaking adult residents (age 18 and over) living in a household with a "landline" telephone within DeKalb's municipal limits. Not included in this defined population were on-campus residential students attending NIU. A special census taken in 2004 estimated the number of households in the City of DeKalb to be 14,324. In order to provide at least 95% confidence that actual District population status will be estimated within five percent of survey results, a sample of 400 respondents was targeted. This is the level of precision used for most community surveys. Random digit dial (RDD) methodology, enhanced with listed numbers, was employed within District geography, insuring that every household with a landline telephone had a non-zero probability of being called. Household telephone numbers were drawn and dialed randomly from this sample frame during a four-week period from February 9 through March 7, 2007.

In all, 4,439 calls were made to 1,351 telephone numbers, and 405 interviews were completed. Eliminating non-working numbers, non-residences, numbers with no eligible respondents available, and those out of geography, the response rate was 37.1 percent. Median completed interview length was 16 minutes. A script of the survey instrument is shown in Exhibit A.

II. Executive Summary

A community telephone survey of 405 adult residents of the DeKalb Park District (DPD) was conducted in the winter of 2007. Objectives were to determine frequency of using DPD facilities, program participation, reasons for not using DPD facilities or participating in programs, opinions about potential improvements and funding, and overall satisfaction with DPD services. A response rate of 37.1 percent was attained, and among households where a person was contacted, the cooperation rate was 77.4 percent.

Hopkins Park was found to be the most heavily used single facility, with over 40 percent of respondents reporting frequent or occasional use this past year. Collectively, the many neighborhood parks maintained by DPD were about as frequently visited, although half of these park users could not name their neighborhood park. Lack of time was the primary reason offered for not using park district facilities. About one in four DeKalb families participated in at least one park district program this past year. Lack of time again was cited most often for precluding participation, but also, many respondents reported being unaware that various DPD facilities and programs existed. Many seniors felt there were few age-appropriate activities for them.

Where do DeKalb residents go most frequently for recreation? Most often, residents simply engage in their own independent pursuit of fitness and recreation. Among those who do seek out more organized venues, the most frequent sources were found to be school programs and athletics, as well as DPD offerings. Expanding program offerings was found to be the most likely way of increasing DPD use.

Concerning park district improvements over the next five to ten years, respondents gave highest priority to expanding paved pedestrian and bicycle trails. Finally, a solid majority of 66 percent believed voters should support a referendum to increase park tax revenues. A listing of verbatim responses to open-ended commentary is found in Appendix C.

III. Detailed Findings

Demographics

The unit of analysis for this survey was the household. One adult household representative responded for the entire household. The gender split of respondents slightly favored women (56 to 44%). However, younger families were harder to reach, and conversely, seniors were oversampled. For purposes of estimating *overall* District status from sample results, a statistical weighting adjustment was made to control for disproportionate sampling. Comparison of the three groups is shown in Exhibit 1. Alternatively, it is often most informative to look at results *within*

EXHIBIT 1

Comparison of Age Ranges of Survey Respondents With Population Statistics

Age Range	2000 Census[a]	Unweighted Sample	Weighted Sample
18 to 34	35%	17%	32%
35 to 54	42	43	40
55 & older	23	40	28

[a] Census data for DeKalb and Kane Counties were used.

each of the age ranges, since park district usage patterns would be expected to vary considerably among young adults, families with school children, and senior citizens. For this purpose, unweighted subgroup results are presented in Appendix B along with overall frequency tabulations for every coded survey item.

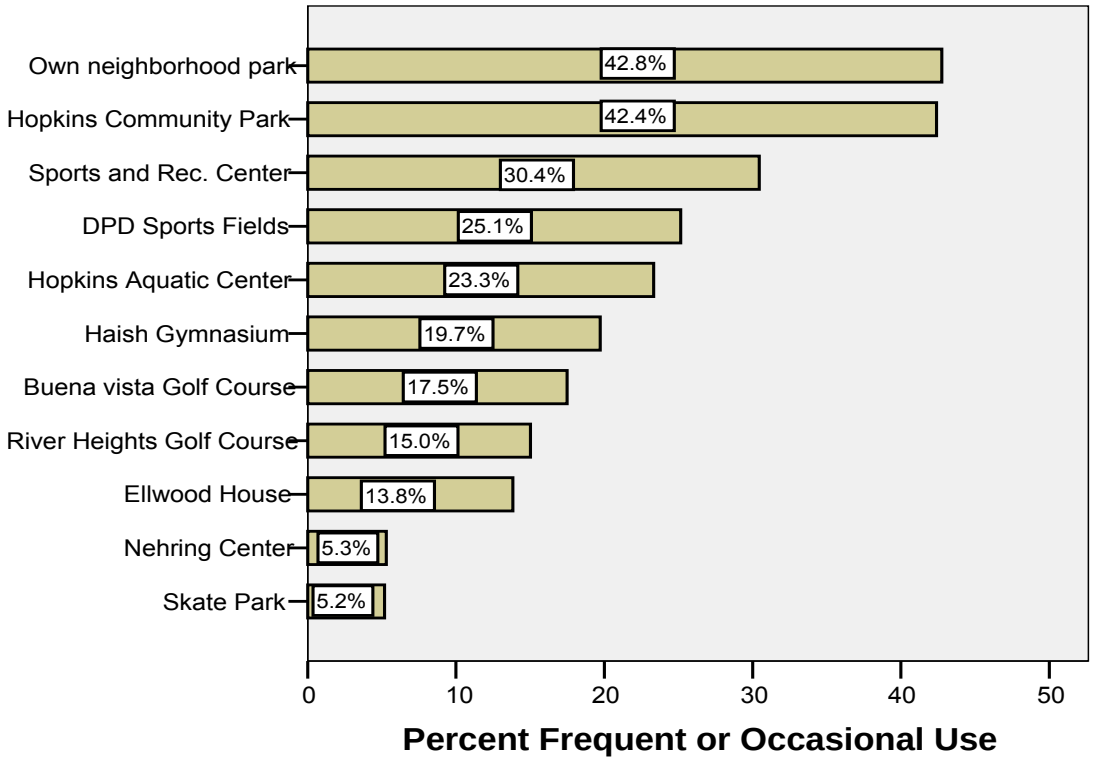
Not including the NIU campus student resident community, DeKalb is comprised of a large segment of long-term residents (41% are residents over 20 years) and an influx of new households (26%) within the past five years. About 56 percent of the weighted sample (i.e., best population estimate) live in a household without children under 18. Only 13 percent do not have access to a computer with internet connectivity. While ninety percent report being registered to vote in DeKalb, the figure drops to 71 percent among the under 35 age group.

Use of Facilities

The first main area of inquiry concerned how frequently District households utilized various facilities operated by the DPD in 2006. Comparative results for the weighted sample are shown in Exhibit 2. Among those who visited their neighborhood park in

EXHIBIT 2

Frequency of Using DPD Facilities

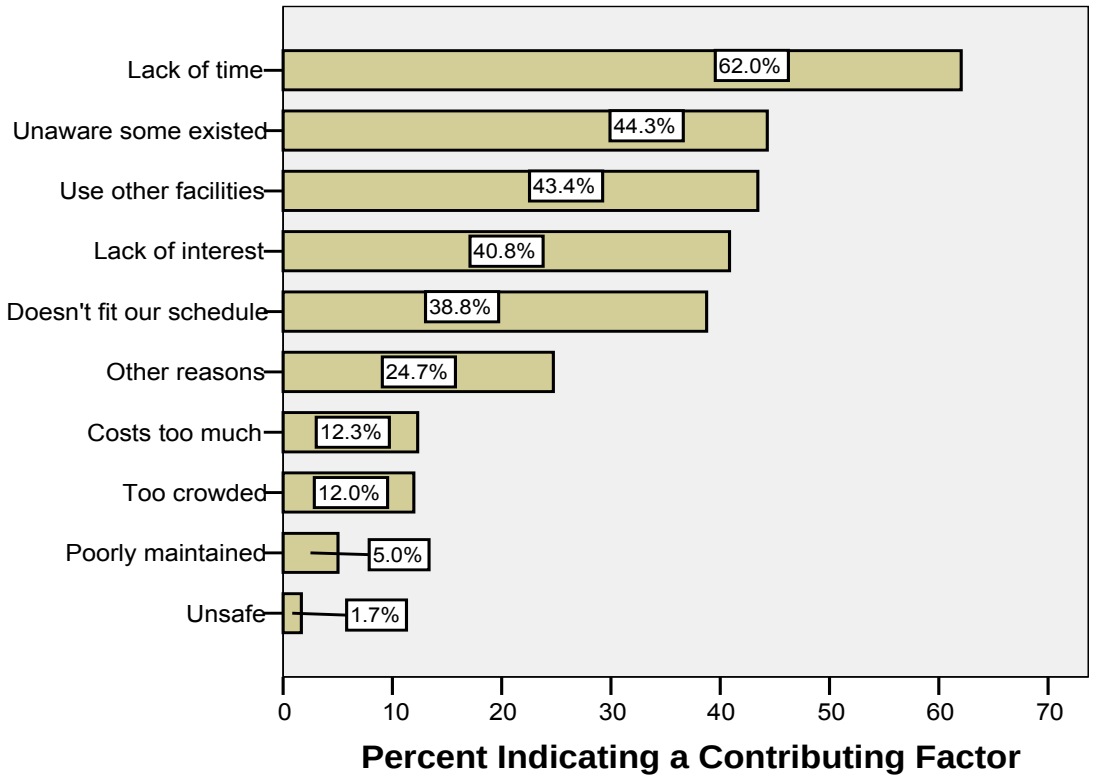


2006, only 45.4 percent could remember its name. Lions Park accounted for 20.2 percent of all neighborhood parks mentioned. Respondents were asked to indicate what factors may have contributed to why their household did not make greater use of park facilities than they did this past year. Reasons most commonly indicated are shown in Exhibit 3. Lack of time was mentioned by a majority of respondents.

Worthy of note is the relatively high percentage who indicated a lack of awareness that some facilities existed. Over 40 percent cited use of other facilities either in

EXHIBIT 3

Reasons For Not Using Facilities More



place of or in addition to DPD, a subject subsequently probed in greater depth. Age and health-related reasons were mentioned most commonly as "other reasons."

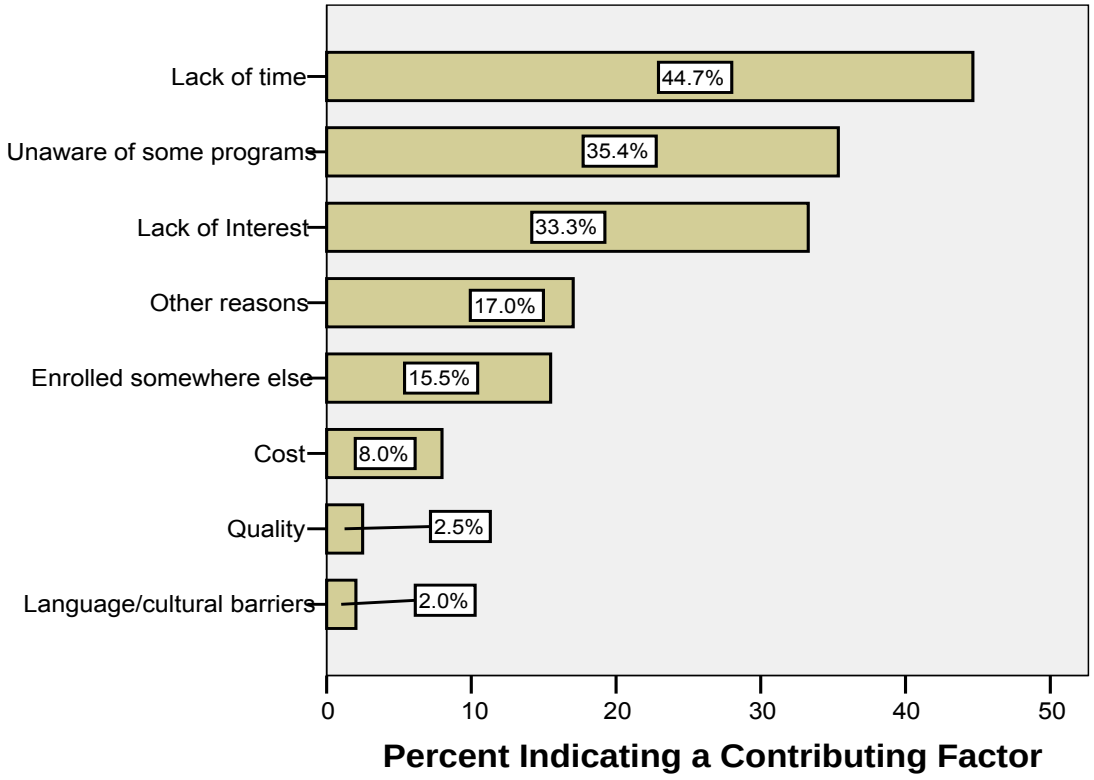
Participation in Programs

Aside from visiting facilities, respondents were asked about their participation in DPD sponsored programs during 2006. Weighted sample results suggest that 25.8 percent of DeKalb District households participated in at least one organized program this past year. Among young adults (under 35), household participation was 26.5 percent. Families with growing children (ages 35 to 54), reported a significantly higher rate of participation (37.9 percent), while seniors (55 and older) reported only

8.7 percent program participation. Respondents in non-participating households were asked to shed light on what factors mitigated against program involvement. Weighted sample results are shown in Exhibit 4. Program quality and cost were found to be essentially insignificant.

EXHIBIT 4

Reasons For Not Participating in Organized Programs



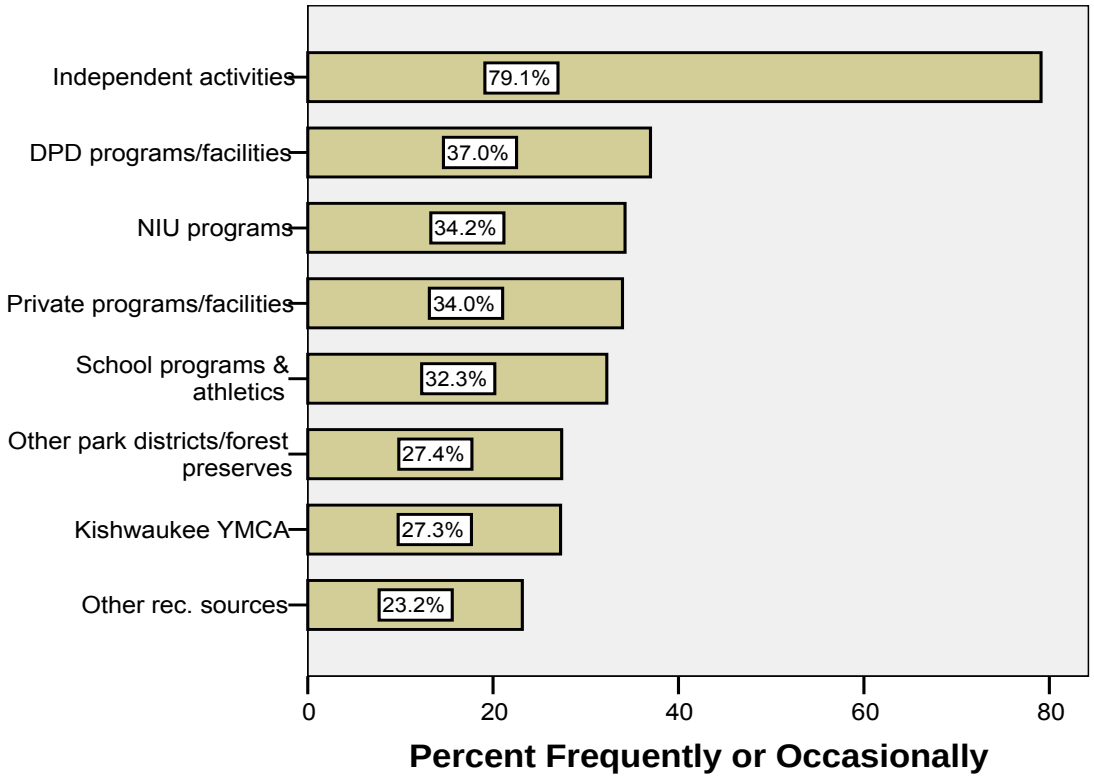
Once again, lack of awareness of program offerings was a common theme. Many, especially seniors, who indicated "other reasons" thought there was nothing age appropriate. Among those who did sign up for one or more DPD programs this past year, one-third first learned about them from the Program Guide. Many others indicated word first came from school. Among participants and non-participants combined, only about half expressed interest in on-line program registration in the future. Among residents under age 55, however, about 63 percent endorsed on-line registration.

Alternative Sources of Recreation

Realizing that DeKalb Park District is but one available option to provide for residents' recreational needs, respondents were asked to indicate how often household members looked to various sources for fitness and recreation in 2006. As can be seen in Exhibit 5, by far the most common choice for recreation among

EXHIBIT 5

Frequency of Utilizing Alternative Sources of Recreation



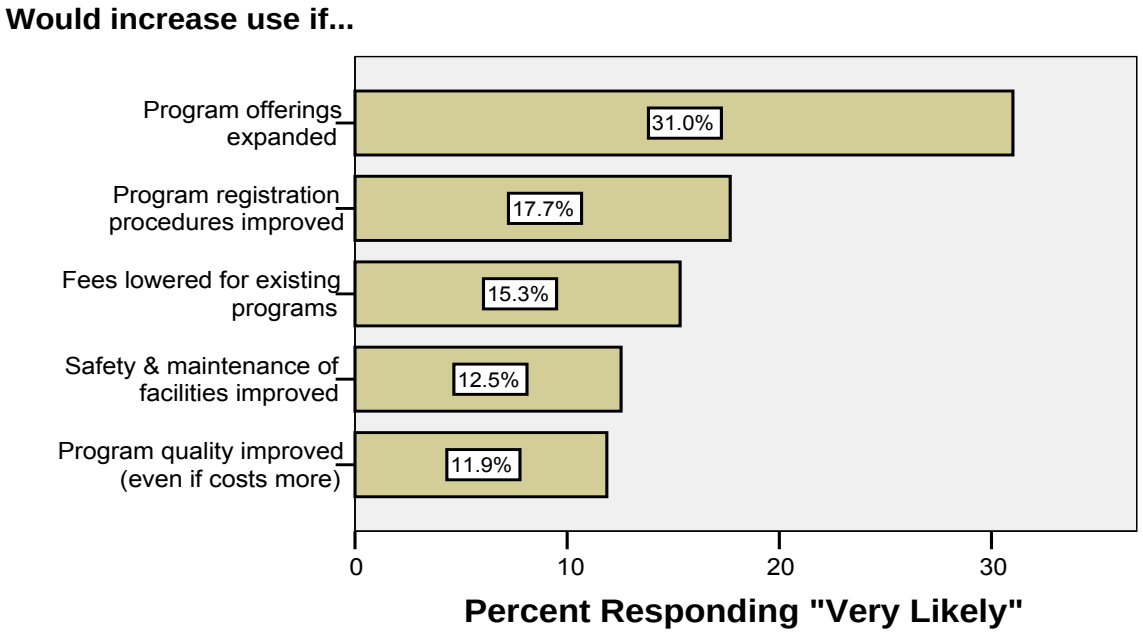
DeKalb residents is engaging in independent activities such as biking, jogging, and using home exercise equipment. DPD hosted activity was an option among 37 percent of households at least once a month (i.e., "occasionally"). Among the 35-to-54 age group (largely parents with children), about 50 percent indicated at least occasional use of school programs. It should be noted that the order of presentation of recreation choices to respondents was randomized.

Future Planning and Potential Improvements

The next line of inquiry considered options for future planning. First, the instrumentality of five potential actions for increasing residents' use of the Park District was explored. As shown in Exhibit 6, expanding program offerings would

EXHIBIT 6

Likelihood of Actions Encouraging Greater Park District Use



be very likely to increase Park District use among nearly one-third of DeKalb households. It could be argued that expanding knowledge of existing program offerings might have the same net effect for many residents.

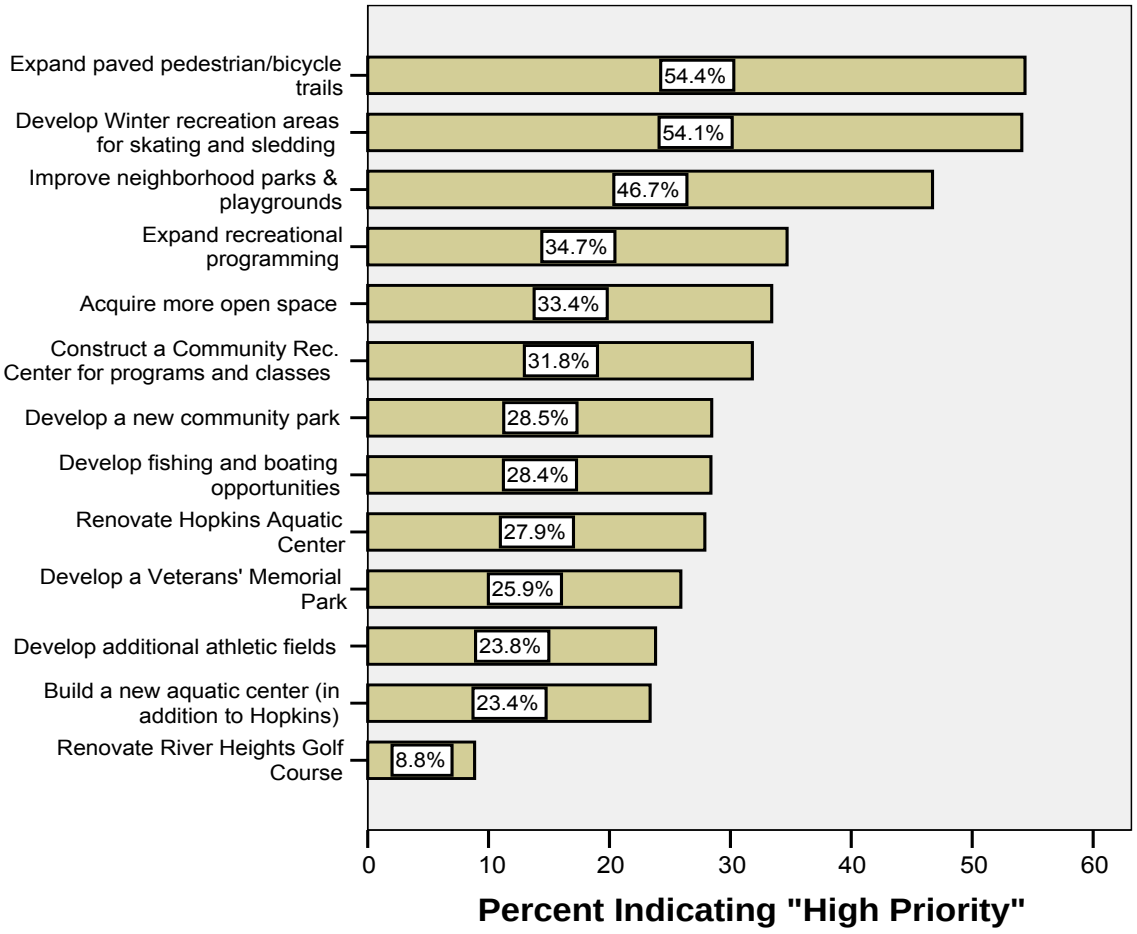
Next, respondents were presented in random sequence with a list of 13 proposed improvements for future growth and expansion of services. Respondents were asked to indicate for each if the proposal should be given a high, medium, or low priority for growth over the next five to ten years. Those specifying "zero" or "no" priority were classified as "low" priority. Results for the overall weighted sample are shown in Exhibit 7. Three potential improvements were given a high priority by about half the community: (1) expanding paved pedestrian and/or bicycle trails, (2)

developing Winter recreation areas for skating and sledding, and (3) improving neighborhood parks and playgrounds. Keeping in mind this survey was conducted

EXHIBIT 7

Support for Potential Park District Improvements

Over the Next Five to Ten Years

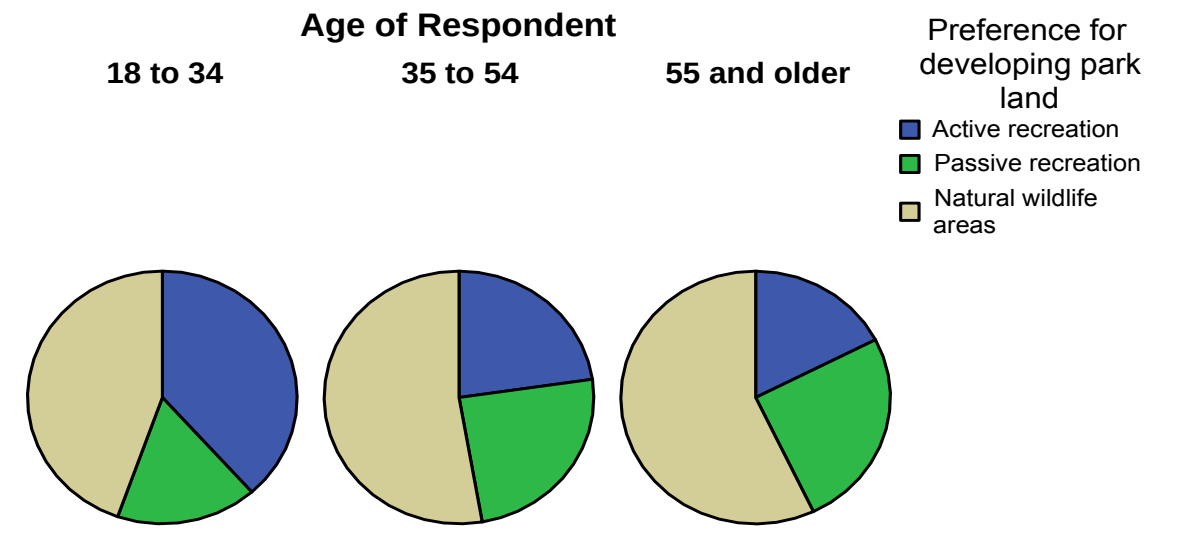


during Winter, seasonality may have biased responses to some extent. This includes potential inflation of skating and sledding areas, as well as de-emphasizing priority for fishing, boating, swimming, and golf. Interestingly, the three highest-priority improvements shown in Exhibit 7 comprised the top three for all age groups. Many specific suggestions for improvements were offered by respondents. These themes can be reviewed in verbatim commentary contained in Appendix C.

In terms of active vs. passive recreational land use, respondents were asked if the acquisition of additional park land should be primarily developed into active areas such as playgrounds and sports fields, or for more passive use such as picnic areas, benches and paths, or simply maintained as natural wildlife areas. Results for all age groups favored preservation of natural wildlife areas, but as can be seen in Exhibit 8, less so for those under 35. Proportionately more of these younger adults

EXHIBIT 8

Preference for Developing Park Land by Respondent Age



supported the development of newly acquired land into active recreational areas than did older age groups.

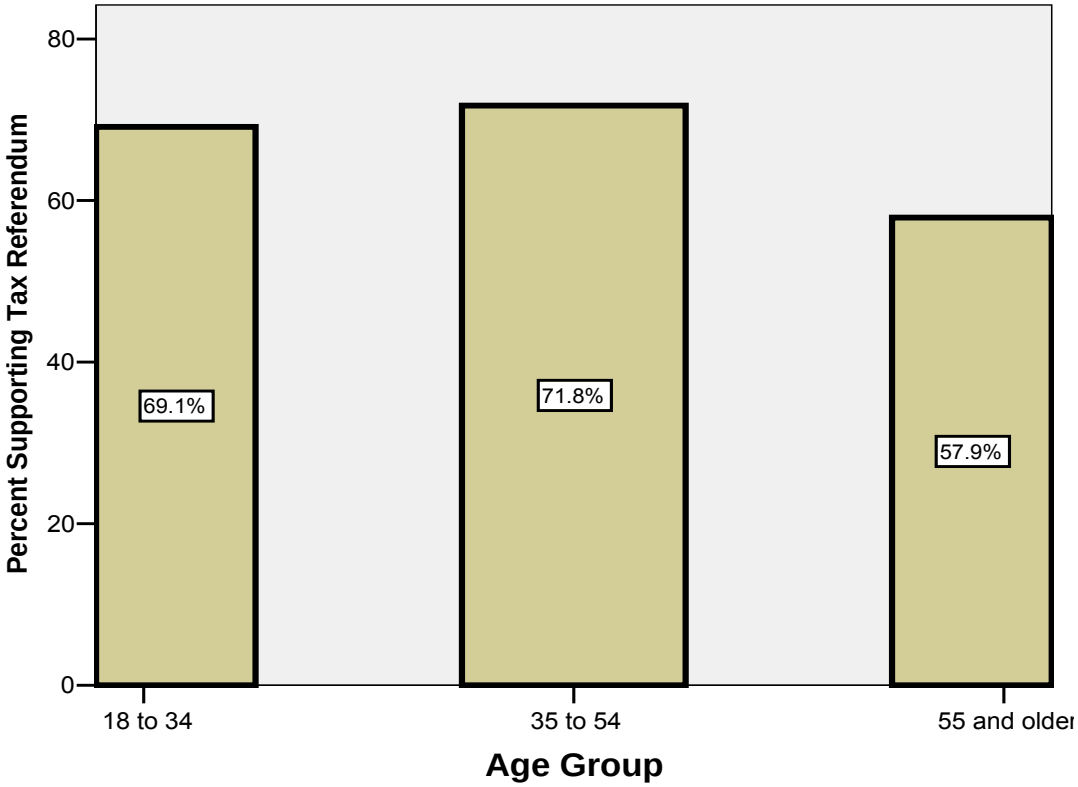
Concerning the financing of improvements over the next five to ten years, respondents were asked whether reliance should be placed primarily on tax

revenues, user fees, or both. A full 80 percent endorsed a balance of both taxes and user fees.

Finally, regarding tax support, opinion was sought concerning whether district residents should be asked to support a referendum to increase taxes. There was more support for increasing taxes to support capital improvements than to subsidize operating expenses, but the solid majority was found to support a tax referendum for funding in general. Support declined somewhat among residents over 55, as shown in Exhibit 9.

EXHIBIT 9

Tax Referendum Support by Age Group



Overall Satisfaction

The final area of investigation concerned levels of overall satisfaction for aspects of DPD functioning, and also an opportunity for respondents to provide summary comments in their own words. Satisfaction was measured on a five-point scale from (1) “very dissatisfied” to (5) “very satisfied.” Results for the overall weighted sample

are shown in Exhibit 10. Again, this is the best estimate of all district residents. Mean satisfaction ratings by age group are shown in Exhibit 11. It can be seen that most residents are favorably disposed toward DPD, somewhat more so toward

EXHIBIT 10

Satisfaction With Aspects of DeKalb Park District

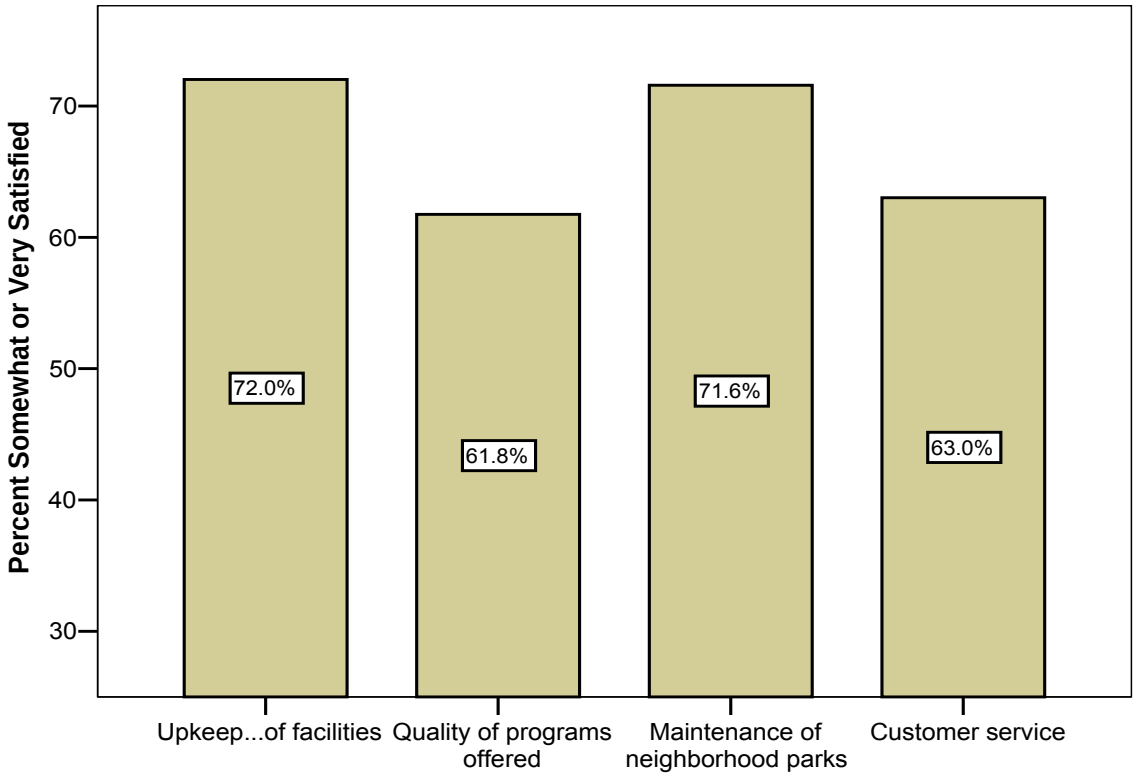


EXHIBIT 11

Mean Satisfaction Ratings of DeKalb Park District by Age Group

Aspect Rated	Mean Satisfaction Rating (5=Highest) 18-34	35-54	55+	Significant Diff.? (p)
Upkeep of facilities	3.91	3.87	4.11	<.001
Quality of programs offered	3.70	3.66	3.99	<.001
Maintenance of neighborhood parks	3.85	3.88	3.94	no
Customer Service	3.66	3.82	3.94	<.001

places and facilities than toward interaction with programs and people. Also, three out of the four aspects of DPD functioning had statistically significant differences among age groups. While seniors found fewer reasons to partake of DPD offerings, it can be seen that their levels of satisfaction typically were higher than younger respondents. Noted as well was the lower score younger adults gave to customer service.

Many respondents availed themselves of the opportunity to comment on what the DPD (1) does best, and (2) could do better. All commentary is listed verbatim in Appendix C. Many kudos were given for the wide variety of activities offered and the cleanliness of facilities. Examples include:

- *They maintain their parks in a high quality manner, they have a lot to be proud of in the park district. I'm proud of them even though i don't use them as much as I should.*
- *They offer a very nice balance of programs for a diversity of people living here.*
- *They provide facitilites for a large range of people to recreate. I think they do a wonderful job with what they got.*

Many constructive suggestions were offered as well in response to the question, *In your own words, what could the Park district dobetter?*. A few representative comments include:

- *They could clean up Hopkins pool area, offer a nice exercise center for adults and seniors, and offer a sledding/skating area. It would be nice if there were more community type classes offered like ceramics, art classes, etc.*
- *They could communicate to the neighborhood residents better. They could do newsletters or newspaper articles or flyers to households. Or they could post online minutes in a timelier manner.*
- *One of the reasons we don't use them much we don't know what they have to offer, as far as adult programs, getting the word about what they offer.*

The entire listing is found in Appendix C.

APPENDIX A

Survey Script

2007 DeKalb Park District Survey

intro1
Good evening (afternoon). My name is (first and last), and I'm calling from Northern Illinois University. We are not selling anything or asking for donations. We are doing a study of residents' awareness of the DeKalb Park District and various services they provide. Whether or not your family have been active users, this is your opportunity to let the Park District know your opinion about their services.
INTERVIEWER: ENTER 1 TO CONTINUE.

intro2
Do you currently live in the city limits of DeKalb?
1. YES 7. DON'T KNOW/NOT SURE
2. NO 9. REFUSED

if (intro2 > 1) skp notinv

intro3
In order to ensure we talk with all kinds of people, we don't always interview the person who answered the phone. Today [this evening] I need to first ask to speak with the youngest man in your household over 18 who is home at this time.
Could he please come to the phone?
INT: IF MALE RESPONDENT IS UNAVAILABLE, THEN ASK:
Then I next have to ask to speak to the oldest adult women who is at home now. Would that be you or could you ask her to come to the phone?
ENTER 1 TO CONTINUE.

intro4
INTERVIEWER CODE WITHOUT READING: PLEASE INDICATE IF YOU ARE SPEAKING TO:
1. A MAN WHO ANSWERED PHONE
2. A MAN WHO CAME TO THE PHONE
3. A WOMAN WHO ANSWERED PHONE
4. A WOMAN WHO CAME TO THE PHONE

if (ans = 1) skp intro6
if (ans = 3) skp intro6

intro5
Good evening (afternoon). My name is (first and last), and I'm calling from Northern Illinois University. We are not selling anything or asking for donations. We are doing a study of residents' awareness of the DeKalb Park District and various services they provide. Whether or not your family have been active users, this is your opportunity to let the Park District know your opinion about their services.
INTERVIEWER: ENTER 1 TO CONTINUE.

intro6
Before we begin let me assure you that all of your responses are confidential. You do not have to answer any questions you don't want.
INTERVIEWER: ENTER 1 TO CONTINUE.

facil1
First, I am going to read some of the facilities operated by the DeKalb Park District. For each, please indicate your frequency of use in 2006. First,

The Hopkins Park Aquatic Center on Sycamore Road

How often did members of your household visit this facility this past year? Would you say *frequently* or at least once a week, or *occasionally*, perhaps once a month, or *rarely*, that is, just a time or two, or *not at all* in 2006?
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil2
Next, the **Hopkins Community Park**
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

PROGRAMMER NOTE: Randomize facil3 through facil10

facil3
Sports and Recreation Center on South Fourth Street near the high School
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil4
Haish Gymnasium on South 9th Street
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil5

Buena Vista Golf Course and Driving Range

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil6

River Heights Golf Course and Banquet Facility

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil7

Nehring Center for Cultural Art and Tourism, the 2nd floor gallery on 2nd Street

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil8

Ellwood House museum and Visitor's Center

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil9

DeKalb Park District Sports Fields (for soccer, baseball, and softball)

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil10

Skate Park on Dresser Road

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

facil11

Your own **neighborhood park**

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

if (ans > 3) skp facil13

facil12

And can you remember the name of the neighborhood park you visited the most?

INTERVIEWER CODE WITHOUT READING

11. ANNIE'S WOODS
12. BOARDMAN PARK
13. BROOKS PARK
14. CHESBOBO PARK (BARBLAND)
15. DeKALB KIWANIS PARK
16. DeKALB SQUARE
17. DEPRIN PARK
18. GARDEN OF EDEN PARK
19. GREENWOOD PARK
20. HALLGREN PARK
21. HANNA PARK
22. HOGER FARM PARK
23. HUNTLEY PARK
24. KATZ PARK
25. KENSINGTON PARK
26. KISHWAUKEE KIWANIS PARK
27. LEAGUE OF WOMEN VOTERS PARK
28. LIBERTY PARK
29. LION'S PARK
30. MASON PARK/LARSON LAKE
31. McCORMICK PARK
32. MEMORIAL PARK
33. MOUDY PARK
34. OAKLAND PARK
35. OVERLOOK POINTE PARK
36. PAPPAS PARK
37. PRAIRIE PARK
38. PRAIRIE CREEK PARK
39. PRATHER PARK
40. RAYMOND PARK
41. ROBERTS PLAYGROUND
42. ROTARY PARK
43. SHIPMAN PARK
44. SWEET PARK
45. VETERAN'S PARK
46. WELSH PARK

77. DON'T KNOW/NOT SURE
99. REFUSED

facil13
I am going to read a list of reasons why some families do not use DeKalb Park District facilities. For each, please indicate which of these may have contributed to why your family did *not* make greater use of these park facilities than you had indicated. First,
INTERVIEWER: READ LIST AND CHECK ALL THAT APPLY.

O LACK OF INTEREST – yes or no?
O LACK OF TIME
O COSTS TOO MUCH **PROGRAMMER NOTE: Multiple selections permissible**
O TOO CROWDED
O USE OTHER PUBLIC OR PRIVATE FACILITIES
O AVAILABILITY DOESN'T ALWAYS FIT OUR SCHEDULE
O UNSAFE
O POORLY MAINTAINED
O UNAWARE SOME OF THESE FACILITIES EXISTED
O OTHER REASONS

if (facil13 ≠ other reasons) skp pgm1

facil13v
What other reasons have contributed to why your family did not make greater use of these park facilities?
D. DON'T KNOW
R. WON'T SAY/REFUSED

pgm1
Did anyone in your household participate in an organized recreation program this past year?
1. YES
2. NO

7. DON'T KNOW/NOT SURE
9. REFUSED

if (pgm1 > 2) skp pgm4
if (pgm1 = 1) skp pgm3

pgm2
Again, please indicate which of the following reasons may have contributed to why your family did *not* participate in an organized program this past year. First,
INTERVIEWER: READ LIST AND CHECK ALL THAT APPLY.

O NO INTEREST—yes or no?
O LACK OF TIME **PROGRAMMER NOTE: Multiple selections permissible**
O COST OF PROGRAMS
O QUALITY OF PROGRAMS

O ENROLLED SOMEWHERE ELSE
O UNAWARE OF SOME PROGRAMS
O LANGUAGE OR CULTURAL BARRIERS
O OTHER REASONS

if (pgm2 ≠ other reasons) skp pgm4

pgm2v
What other reasons have contributed to why your family did not participate in an organized program this past year?
D. DON'T KNOW
R. WON'T SAY/REFUSED

skp pgm4

pgm3
How did your household first learn about Park District programs for which your family registered this past year?

INTERVIEWER CODE WITHOUT READING

1. DEKALB PARK DISTRICT PROGRAM GUIDE
2. WEB SITE
3. CALL OR VISIT TO DEKALB PARK DISTRICT
4. WORD OF MOUTH
5. OTHER

7. DON'T KNOW/NOT SURE
9. REFUSED

if (pgm3 <> 5) skp pgm4

pgm3v
ENTER OTHER SOURCE OF INFORMATION ABOUT PARK DISTRICT PROGRAMS.
D. DON'T KNOW
R. WON'T SAY/REFUSED

pgm4
Would you be interested in on-line registration for Park District programs?
1. YES

2. NO

7. DON'T KNOW/NOT SURE
9. REFUSED

alts1
DeKalb Park District is but one available source to provide for your family's recreation needs. Please indicate how often you utilize each of the following fitness and recreation sources. We'll start with…

Kishwaukee YMCA.

How often did members of your household look to this source for fitness and recreation this past year? Would you say *frequently* or at least once a week, or *occasionally*, perhaps once a month, or *rarely*, that is, just a time or two, or *not at all* in 2006?
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

PROGRAMMER NOTE: Randomize alts2 through alts6

alts2
Next…
private programs and facilities such as health clubs, bowling, etc**.**
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts3
other park districts or forest preserves.
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts4
school programs and athletics.
1. FREQUENTLY
2. OCCASIONALLY
3. RARELY

4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts5

DeKalb Park District programs and facilities.

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts6

NIU programs.

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts7

independent activities, such as biking, walking, or home exercise equipment**.**

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

alts8

any other sources of fitness and recreation.

1. FREQUENTLY
2. OCCASIONALLY
3. RARELY
4. NOT AT ALL

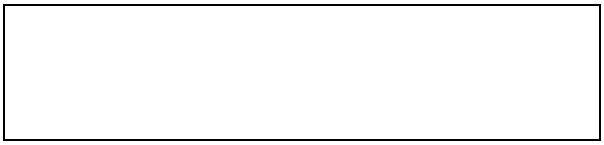
7. DON'T KNOW/NOT SURE
9. REFUSED

if (alts8 >3) skp usemor1

alts8a

Specifically, what other sources are you including?

D. DON'T KNOW
R. WON'T SAY/REFUSED



usemor1
Now I am going to read a list of possible actions the DeKalb Park District may consider. For each, please indicate how likely the action would lead to your family's increased use of the Park District. First,

lowering fees for existing programs.

Would you say this change would be very likely to encourage greater use by your family, would it be a little more likely, or not likely at all to encourage greater use?
1. VERY LIKELY
2. A LITTLE MORE LIKELY
3. NOT LIKELY AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

usemor2
Next,

increasing quality of existing programs, even if it leads to increasing cost.

Would you say very likely, a little more likely, or not likely at all to encourage greater use?
1. VERY LIKELY
2. A LITTLE MORE LIKELY
3. NOT LIKELY AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

usemor3
Next,

improving safety and maintenance of facilities.
1. VERY LIKELY
2. A LITTLE MORE LIKELY
3. NOT LIKELY AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

usemor4
Next,

expanding program offerings.
1. VERY LIKELY
2. A LITTLE MORE LIKELY
3. NOT LIKELY AT ALL

7. DON'T KNOW/NOT SURE

9. REFUSED

usemor5

Next,

improving program registration procedures.

1. VERY LIKELY
2. A LITTLE MORE LIKELY
3. NOT LIKELY AT ALL

7. DON'T KNOW/NOT SURE
9. REFUSED

plan1

Now, we ask your advice as to how the DeKalb Park District can best plan for future growth and expansion of services. I will read you some different proposals and ask you to indicate if you consider each a high priority, medium priority, or low priority for growth over the next 5-to-10 years. First,

Improve neighborhood parks and playgrounds.

Should this be given high, medium, or low priority?

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

PROGRAMMER NOTE: Randomize plan2 through plan14

plan2

Next,

acquire more open space.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan3

Next,

expand paved pedestrian or bicycle trails.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan4

Next,

Develop additional athletic fields.

1. HIGH PRIORITY

2. MEDIUM (OR NO) PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan5
Next,

expand recreational programming.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan6
Next,

Develop Winter recreation areas for skating and sledding.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan7
Next,

Develop fishing and boating opportunities.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

PROGRAMMER NOTE: There is no plan8

plan9
Next,

Develop a new community park, similar in size to Hopkins.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan10
Next,

Renovate Hopkins Aquatic Center.

1. HIGH PRIORITY
2. MEDIUM PRIORITY

3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan11
Next,

Build a new aquatic center in addition to Hopkins.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan12
Next,

Renovate River Heights Golf Course.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan13
Next,

Develop a Veterans' Memorial Park.

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan14
Next,

Construct a Community Recreation Center for programs and classes..

1. HIGH PRIORITY
2. MEDIUM PRIORITY
3. LOW (OR NO) PRIORITY

7. DON'T KNOW/NOT SURE
9. REFUSED

plan15
Aside from these options, do you have any other suggestions for growth and expansion over the next 5-to-10 years?
D. DON'T KNOW
R. WON'T SAY/REFUSED

plan16
And with regard to more park land, would you be more in favor of development of parks for active recreation, passive recreation, or preserving natural wildlife areas?

ACTIVE RECREATION INCLUDES THINGS SUCH AS PLAYGROUNDS, BASEBALL OR SOCCER FIELDS. PASSIVE RECREATION INCLUDES PICNIC AREAS, WALKING PATHS, AND BENCHES.
NATURAL WILDLIFE AREAS ARE LAND THAT IS NOT DEVELOPED AND HAS LIMITED ACCESS SUCH AS PRAIRIE OR FORESTED AREAS.
1. ACTIVE RECREATION
2. PASSIVE RECREATION
3. NATURAL WILDLIFE AREAS

7. DON'T KNOW/NOT SURE
9. REFUSED

fund1
In your opinion, should financing improvements to the DeKalb Park District over the next 5-to-10 years rely primarily on tax revenues, on user fees, or a balance of both?
1. TAX REVENUES
2. USER FEES
3. BALANCE OF BOTH

7. DON'T KNOW/NOT SURE
9. REFUSED

fund2
Should Park District residents be asked to support and vote for a referendum to increase taxes for either the construction of new facilities like a Community Recreation Center, or for on-going operating costs of programs and facilities, neither or both?
1. NEW CONSTRUCTION
2. OPERATING EXPENSES
3. NEITHER
4. BOTH

7. DON'T KNOW/NOT SURE
9. REFUSED

sat1
Finally, please rate your overall satisfaction with a few aspects of the DeKalb Park District, such as… **Upkeep, cleanliness, and maintenance of facilities.**
Would you say very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied, or very satisfied?
1. VERY DISSATISFIED
2. SOMEWHAT DISSATISFIED

3. NEITHER SATISFIED NOR DISSATISFIED
4. SOMEWHAT SATISFIED
5. VERY SATISFIED

7. DON'T KNOW/NOT SURE
9. REFUSED

sat2
Next,

Quality of programs offered.

1. VERY DISSATISFIED
2. SOMEWHAT DISSATISFIED
3. NEITHER SATISFIED NOR DISSATISFIED
4. SOMEWHAT SATISFIED
5. VERY SATISFIED

7. DON'T KNOW/NOT SURE
9. REFUSED

sat3
Next,

the maintenance of neighborhood parks.

1. VERY DISSATISFIED
2. SOMEWHAT DISSATISFIED
3. NEITHER SATISFIED NOR DISSATISFIED
4. SOMEWHAT SATISFIED
5. VERY SATISFIED

7. DON'T KNOW/NOT SURE
9. REFUSED

sat4
and last,

Customer service.

1. VERY DISSATISFIED
2. SOMEWHAT DISSATISFIED
3. NEITHER SATISFIED NOR DISSATISFIED
4. SOMEWHAT SATISFIED
5. VERY SATISFIED

7. DON'T KNOW/NOT SURE
9. REFUSED

sat6
In your own words, what does the DeKalb Park District do best?
D. DON'T KNOW
R. WON'T SAY/REFUSED

sat7
Again, in your own words, what could the Park District do better?
D. DON'T KNOW
R. WON'T SAY/REFUSED

demo1
We have a few more questions to be sure we have heard from many different people.
First, in what year were you born?
ENTER 00 IF 1900 OR EARLIER. 1988 IS MOST RECENT YEAR ACCEPTED ANSWER |
ENTER TWO DIGIT YEAR, EX: 51 for 1951
99. REFUSED

demo2
How many members of your household, including yourself, are 18 years of age or older?
ENTER THE NUMBER OF ADULTS RANGE: MINIMUM OF 1 TO A MAXIMUM OF 18
77. DON'T KNOW/ NOT SURE
99. REFUSED

demo3
How many children under the age of 18 live in your household?
ENTER THE NUMBER OF CHILDREN UNDER 18 RANGE: MINIMUM OF 1 TO A MAXIMUM OF 18
77. DON'T KNOW/ NOT SURE
88. NONE
99. REFUSED

if (ans = 77) skp DEMO5
if (ans = 88) skp DEMO5
if (ans = 99) skp DEMO5

demo4
How many preschool children under the age of 5 live in your household?
ENTER THE NUMBER OF CHILDREN UNDER 18 RANGE: MINIMUM OF 1 TO A MAXIMUM OF 18
77. DON'T KNOW/ NOT SURE
88. NONE
99. REFUSED

if (ans = 77) skp DEMO5
if (ans = 88) skp DEMO5
if (ans = 99) skp DEMO5

demo5

Do you have regular access to a computer with internet connection?
1. YES
2. NO
7. DON'T KNOW / NOT SURE
9. REFUSED

demo6
Do you live north or south of Lincoln Highway (State Route 38)?
1. NORTH
2. SOUTH
7. DON'T KNOW / NOT SURE
9. REFUSED

demo7
Do you live east or west of First Street?
1. EAST
2. WEST
7. DON'T KNOW / NOT SURE
9. REFUSED

demo8
Have you lived in DeKalb for 5 years or less, 6 to 10 years, 11 to 20 years, or more than 20 years?

1. 5 OR LESS
2. 6 TO 10 YEARS
3. 11 TO 20 YEARS
4. OR MORE THAN 20 YEARS
7. DON'T KNOW / NOT SURE
9. REFUSED

demo9
And our very last question, are you a registered voter here in DeKalb?
1. YES
2. NO
7 DON'T KNOW / NOT SURE
9. REFUSED

eos
Thank you for your participation in the DeKalb Park District Survey. This information will be used to improve the quality of services offered.
PRESS 1 TO COMPLETE THE SURVEY

notinv
Thank you for your time this evening/today. We are currently speaking only to residents of the city of DeKalb for this survey.

PRESS 1 AND ENTER TO DISPOSITION AS OUT OF GEOGRAPHY.

APPENDIX B

Codebook: Item-by-Item Frequency Tabulations

and

Unweighted Age Group Crosstabulations

DeKalb Park District

Codebook: Item-by-Item Frequency Tabulations

Explanation of Terms Used in Presenting Data

Cases are referred to as either "valid" or "missing." All respondents selecting a defined response category or range are "valid" cases as opposed to "missing" cases. "Missing" cases are either user defined or "system" defined. For this data set, the most common user-defined missing case designator was "not applicable," assigned when respondent is unable to select among valid response categories. Missing cases designated "system" occur when respondents were never presented with the opportunity to respond because the item does not apply as defined by prior responses. Programming logic branches respondent around inapplicable pages. Here is an example. Respondents were asked, *How many children under the age of 18 live in your household?* Only those responding one or more are asked the follow-up question, *How many preschool children under the age of 5 live in your household?* All others are considered system-defined missing cases.

Summary tables for categorical items include a raw "frequency" count, and a "percent" of all cases equivalent. Two other columns display the "valid" percent and "cumulative" percent. "Valid percent" is simply the percent of all "valid" cases as defined above. "Valid percent" typically is the most useful comparative statistic. "Cumulative percent" is the sum of the valid percent for that category and those listed above it. "Cumulative percent" has meaning only to the extent item categories have an ordinal relationship, such as rating scales.

Item-by-Item Frequency Tabulations

Survey Length

Interview Time in Minutes		
N	Valid	405
	Missing	0
Mean		16.59
Median		16.00
Maximum		87

Demographics

Age of Respondent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 to 34	68	16.8	17.0	17.0
	35 to 54	171	42.2	42.8	59.8
	55 and older	161	39.8	40.3	100.0
	Total	400	98.8	100.0	
Missing	Declined to Respond	5	1.2		
Total		405	100.0		

Gender of Respondent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	180	44.4	44.4	44.4
	Female	225	55.6	55.6	100.0
	Total	405	100.0	100.0	

Geographic location of Household

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Northeast	134	33.1	34.2	34.2
	Northwest	89	22.0	22.7	56.9
	Southwest	72	17.8	18.4	75.3
	Southeast	97	24.0	24.7	100.0
	Total	392	96.8	100.0	
Missing	Don't Know/Declined Response	13	3.2		
Total		405	100.0		

Years living in DeKalb

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5 or less	87	21.5	21.5	21.5
	6 to 10	54	13.3	13.3	34.8
	11 to 20	78	19.3	19.3	54.1
	more than 20	186	45.9	45.9	100.0
	Total	405	100.0	100.0	

Number of adults in household (18+)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	106	26.2	26.2	26.2
	2	215	53.1	53.2	79.5
	3	56	13.8	13.9	93.3
	4	20	4.9	5.0	98.3
	5	6	1.5	1.5	99.8
	6	1	.2	.2	100.0
	Total	404	99.8	100.0	
Missing	Declined to Respond	1	.2		
Total		405	100.0		

Number of children in household (<18)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	245	60.5	60.8	60.8
	1	58	14.3	14.4	75.2
	2	62	15.3	15.4	90.6
	3	31	7.7	7.7	98.3
	4	5	1.2	1.2	99.5
	5	2	.5	.5	100.0
	Total	403	99.5	100.0	
Missing	Declined to Respond	2	.5		
Total		405	100.0		

Number of preschool children in household (<5)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	105	25.9	66.5	66.5
	1	38	9.4	24.1	90.5
	2	14	3.5	8.9	99.4
	3	1	.2	.6	100.0
	Total	158	39.0	100.0	
Missing	System	247	61.0		
Total		405	100.0		

Registered to vote in DeKalb?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	370	91.4	91.8	91.8
	No	33	8.1	8.2	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not Sure	1	.2		
	Declined to Respond	1	.2		
	Total	2	.5		
Total		405	100.0		

Do you have regular access to a computer with internet connection?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	343	84.7	84.7	84.7
	No	62	15.3	15.3	100.0
	Total	405	100.0	100.0	

Use of Facilities

Frequency of Use: Hopkins Park Aquatic Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	52	12.8	12.8	12.8
	Occasionally	41	10.1	10.1	23.0
	Rarely	70	17.3	17.3	40.2
	Not at All	242	59.8	59.8	100.0
	Total	405	100.0	100.0	

Frequency of Use: Hopkins Community Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	76	18.8	18.8	18.8
	Occasionally	107	26.4	26.5	45.3
	Rarely	90	22.2	22.3	67.6
	Not at All	131	32.3	32.4	100.0
	Total	404	99.8	100.0	
Missing	Don't Know/Not sure	1	.2		
Total		405	100.0		

Frequency of Use: Sports and Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	64	15.8	15.8	15.8
	Occasionally	57	14.1	14.1	30.0
	Rarely	45	11.1	11.1	41.1
	Not at All	238	58.8	58.9	100.0
	Total	404	99.8	100.0	
Missing	System	1	.2		
Total		405	100.0		

Frequency of Use: Haish Gymnasium

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	40	9.9	9.9	9.9
	Occasionally	32	7.9	7.9	17.9
	Rarely	29	7.2	7.2	25.1
	Not at All	302	74.6	74.9	100.0
	Total	403	99.5	100.0	
Missing	System	2	.5		
Total		405	100.0		

Frequency of Use: Buena vista Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	32	7.9	7.9	7.9
	Occasionally	33	8.1	8.2	16.1
	Rarely	36	8.9	8.9	25.1
	Not at All	302	74.6	74.9	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not sure	1	.2		
	System	1	.2		
	Total	2	.5		
Total		405	100.0		

Frequency of Use: River Heights Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	29	7.2	7.2	7.2
	Occasionally	29	7.2	7.2	14.4
	Rarely	52	12.8	12.9	27.3
	Not at All	293	72.3	72.7	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not sure	1	.2		
	System	1	.2		
	Total	2	.5		
Total		405	100.0		

Frequency of Use: Nehring Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	3	.7	.7	.7
	Occasionally	24	5.9	6.0	6.7
	Rarely	38	9.4	9.4	16.1
	Not at All	338	83.5	83.9	100.0
	Total	403	99.5	100.0	
Missing	System	2	.5		
Total		405	100.0		

Frequency of Use: Ellwood House

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	10	2.5	2.5	2.5
	Occasionally	57	14.1	14.1	16.5
	Rarely	112	27.7	27.7	44.2
	Not at All	226	55.8	55.8	100.0
	Total	405	100.0	100.0	

Frequency of Use: DPD Sports Fields

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	63	15.6	15.6	15.6
	Occasionally	37	9.1	9.2	24.8
	Rarely	36	8.9	8.9	33.7
	Not at All	268	66.2	66.3	100.0
	Total	404	99.8	100.0	
Missing	System	1	.2		
Total		405	100.0		

Frequency of Use: Skate Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	7	1.7	1.7	1.7
	Occasionally	12	3.0	3.0	4.7
	Rarely	18	4.4	4.5	9.2
	Not at All	367	90.6	90.8	100.0
	Total	404	99.8	100.0	
Missing	System	1	.2		
Total		405	100.0		

Frequency of Use: Own neighborhood park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	104	25.7	25.8	25.8
	Occasionally	63	15.6	15.6	41.4
	Rarely	40	9.9	9.9	51.4
	Not at All	196	48.4	48.6	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not sure	1	.2		
	Declined to Respond	1	.2		
	Total	2	.5		
Total		405	100.0		

Neighborhood park visited the most

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Annie's Woods	5	1.2	5.3	5.3
	Chesboro Park	9	2.2	9.6	14.9
	Deprin Park	1	.2	1.1	16.0
	Garden of Eden Park	1	.2	1.1	17.0
	Hallgren Park	2	.5	2.1	19.1
	Huntley Park	7	1.7	7.4	26.6
	Katz Park	9	2.2	9.6	36.2
	League of Women Voters Park	1	.2	1.1	37.2
	Liberty Park	5	1.2	5.3	42.6
	Lion's Park	19	4.7	20.2	62.8
	Mason Park/Larson Lake	6	1.5	6.4	69.1
	McCormick Park	6	1.5	6.4	75.5
	Oakland Park	1	.2	1.1	76.6
	Overlook Pointe Park	5	1.2	5.3	81.9
	Prairie Park	4	1.0	4.3	86.2
	Prairie Creek Park	2	.5	2.1	88.3
	Prather Park	1	.2	1.1	89.4
	Raymond Park	1	.2	1.1	90.4
	Roberts Playground	1	.2	1.1	91.5
	Rotary Park	3	.7	3.2	94.7
	Shipman Park	1	.2	1.1	95.7
	Welsh Park	4	1.0	4.3	100.0
	Total	94	23.2	100.0	
Missing	Don't Know/Not sure	113	27.9		
	System	198	48.9		
	Total	311	76.8		
Total		405	100.0		

Reason for not using facilities: Lack of interest

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	172	42.5	42.5	42.5
	Not Indicated	233	57.5	57.5	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Lack of time

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	232	57.3	57.3	57.3
	Not Indicated	173	42.7	42.7	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Costs too much

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	46	11.4	11.4	11.4
	Not Indicated	359	88.6	88.6	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Too crowded

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	47	11.6	11.6	11.6
	Not Indicated	358	88.4	88.4	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Use other facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	169	41.7	41.7	41.7
	Not Indicated	236	58.3	58.3	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Doesn't fit our schedule

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	145	35.8	35.8	35.8
	Not Indicated	260	64.2	64.2	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Unsafe

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	8	2.0	2.0	2.0
	Not Indicated	397	98.0	98.0	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Poorly maintained

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	20	4.9	4.9	4.9
	Not Indicated	385	95.1	95.1	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Unaware some of these facilities existed

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	160	39.5	39.5	39.5
	Not Indicated	245	60.5	60.5	100.0
	Total	405	100.0	100.0	

Reason for not using facilities: Other reasons

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	116	28.6	28.6	28.6
	Not Indicated	289	71.4	71.4	100.0
	Total	405	100.0	100.0	

Participation in Programs

Did anyone in your household participate in an organized DeKalb Park District recreation program this past year?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	96	23.7	23.8	23.8
	No	307	75.8	76.2	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not Sure	2	.5		
Total		405	100.0		

Reason for not participating in programs: Lack of Interest

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	151	37.3	37.3	37.3
	Not Indicated	254	62.7	62.7	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Lack of time

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	169	41.7	41.7	41.7
	Not Indicated	236	58.3	58.3	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Cost

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	28	6.9	6.9	6.9
	Not Indicated	377	93.1	93.1	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	10	2.5	2.5	2.5
	Not Indicated	395	97.5	97.5	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Enrolled somewhere else

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	62	15.3	15.3	15.3
	Not Indicated	343	84.7	84.7	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Unaware of some programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	133	32.8	32.8	32.8
	Not Indicated	272	67.2	67.2	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Language or cultural barriers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	6	1.5	1.5	1.5
	Not Indicated	399	98.5	98.5	100.0
	Total	405	100.0	100.0	

Reason for not participating in programs: Other reasons

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Indicated	78	19.3	19.3	19.3
	Not Indicated	327	80.7	80.7	100.0
	Total	405	100.0	100.0	

How did your household first learn about Park District programs for which your family registered this past year?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	DPD Program Guide	31	7.7	33.7	33.7
	Call/Visit to DPD	4	1.0	4.3	38.0
	Word of mouth	13	3.2	14.1	52.2
	Other	44	10.9	47.8	100.0
	Total	92	22.7	100.0	
Missing	Don't Know/Not Sure	4	1.0		
	System	309	76.3		
	Total	313	77.3		
Total		405	100.0		

Would you be interested in on-line registration for Park District programs?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	192	47.4	47.6	47.6
	No	211	52.1	52.4	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not Sure	2	.5		
Total		405	100.0		

Alternative Sources of Recreation

Utilization this past year: Kishwaukee YMCA

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	58	14.3	14.3	14.3
	Occasionally	45	11.1	11.1	25.4
	Rarely	40	9.9	9.9	35.3
	Not at all	262	64.7	64.7	100.0
	Total	405	100.0	100.0	

Utilization this past year: private programs/facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	65	16.0	16.0	16.0
	Occasionally	62	15.3	15.3	31.4
	Rarely	52	12.8	12.8	44.2
	Not at all	226	55.8	55.8	100.0
	Total	405	100.0	100.0	

Utilization this past year: other park districts/forest preserves

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	34	8.4	8.4	8.4
	Occasionally	75	18.5	18.5	26.9
	Rarely	74	18.3	18.3	45.2
	Not at all	222	54.8	54.8	100.0
	Total	405	100.0	100.0	

Utilization this past year: school programs and athletics

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	83	20.5	20.5	20.5
	Occasionally	46	11.4	11.4	31.9
	Rarely	32	7.9	7.9	39.8
	Not at all	244	60.2	60.2	100.0
	Total	405	100.0	100.0	

Utilization this past year: DPD programs/facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	74	18.3	18.3	18.3
	Occasionally	71	17.5	17.5	35.8
	Rarely	59	14.6	14.6	50.4
	Not at all	201	49.6	49.6	100.0
	Total	405	100.0	100.0	

Utilization this past year: NIU programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	60	14.8	14.9	14.9
	Occasionally	75	18.5	18.6	33.4
	Rarely	44	10.9	10.9	44.3
	Not at all	225	55.6	55.7	100.0
	Total	404	99.8	100.0	
Missing	Don't Know/Not Sure	1	.2		
Total		405	100.0		

Utilization this past year: independent activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	243	60.0	60.0	60.0
	Occasionally	78	19.3	19.3	79.3
	Rarely	21	5.2	5.2	84.4
	Not at all	63	15.6	15.6	100.0
	Total	405	100.0	100.0	

Utilization this past year: other fitness & rec. sources

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	66	16.3	16.3	16.3
	Occasionally	30	7.4	7.4	23.8
	Rarely	6	1.5	1.5	25.2
	Not at all	302	74.6	74.8	100.0
	Total	404	99.8	100.0	
Missing	Don't Know/Not Sure	1	.2		
Total		405	100.0		

Future Planning and Potential Improvements

Likelihood of increasing DPD use: lowering fees for existing programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	56	13.8	13.9	13.9
	A little more likely	132	32.6	32.8	46.8
	Not likely at all	214	52.8	53.2	100.0
	Total	402	99.3	100.0	
Missing	Don't Know/Not Sure	3	.7		
Total		405	100.0		

Likelihood of increasing DPD use: increasing program quality (even if costs more)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	42	10.4	10.7	10.7
	A little more likely	126	31.1	32.0	42.6
	Not likely at all	226	55.8	57.4	100.0
	Total	394	97.3	100.0	
Missing	Don't Know/Not Sure	11	2.7		
Total		405	100.0		

Likelihood of increasing DPD use: improving safety & maintenance of facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	49	12.1	12.3	12.3
	A little more likely	92	22.7	23.1	35.3
	Not likely at all	258	63.7	64.7	100.0
	Total	399	98.5	100.0	
Missing	Don't Know/Not Sure	6	1.5		
Total		405	100.0		

Likelihood of increasing DPD use: expanding program offerings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	114	28.1	28.5	28.5
	A little more likely	145	35.8	36.3	64.8
	Not likely at all	141	34.8	35.3	100.0
	Total	400	98.8	100.0	
Missing	Don't Know/Not Sure	5	1.2		
Total		405	100.0		

Likelihood of increasing DPD use: improving program registration procedures

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	65	16.0	16.3	16.3
	A little more likely	78	19.3	19.6	35.9
	Not likely at all	255	63.0	64.1	100.0
	Total	398	98.3	100.0	
Missing	Don't Know/Not Sure	7	1.7		
Total		405	100.0		

Five-to-ten year priority: improve neighborhood parks & playgrounds

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	182	44.9	46.0	46.0
	Medium priority	175	43.2	44.2	90.2
	Low priority	39	9.6	9.8	100.0
	Total	396	97.8	100.0	
Missing	Don't Know/Not Sure	8	2.0		
	Declined to Respond	1	.2		
	Total	9	2.2		
Total		405	100.0		

Five-to-ten year priority: acquire more open space

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	140	34.6	35.1	35.1
	Medium priority	147	36.3	36.8	71.9
	Low priority	112	27.7	28.1	100.0
	Total	399	98.5	100.0	
Missing	Don't Know/Not Sure	6	1.5		
Total		405	100.0		

Five-to-ten year priority: expand paved pedestrian or bicycle trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	216	53.3	53.5	53.5
	Medium priority	129	31.9	31.9	85.4
	Low priority	59	14.6	14.6	100.0
	Total	404	99.8	100.0	
Missing	Don't Know/Not Sure	1	.2		
Total		405	100.0		

Five-to-ten year priority: develop additional athletic fields

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	83	20.5	21.2	21.2
	Medium priority	162	40.0	41.3	62.5
	Low priority	147	36.3	37.5	100.0
	Total	392	96.8	100.0	
Missing	Don't Know/Not Sure	12	3.0		
	Declined to Respond	1	.2		
	Total	13	3.2		
Total		405	100.0		

Five-to-ten year priority: expand recreational programming

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	130	32.1	32.8	32.8
	Medium priority	194	47.9	49.0	81.8
	Low priority	72	17.8	18.2	100.0
	Total	396	97.8	100.0	
Missing	Don't Know/Not Sure	9	2.2		
Total		405	100.0		

Five-to-ten year priority: develop Winter recreation areas for skating and sledding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	200	49.4	49.5	49.5
	Medium priority	146	36.0	36.1	85.6
	Low priority	58	14.3	14.4	100.0
	Total	404	99.8	100.0	
Missing	Don't Know/Not Sure	1	.2		
Total		405	100.0		

Five-to-ten year priority: develoop fishing and boating opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	95	23.5	23.6	23.6
	Medium priority	110	27.2	27.3	50.9
	Low priority	198	48.9	49.1	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not Sure	2	.5		
Total		405	100.0		

Five-to-ten year priority: develop a new community park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	107	26.4	26.8	26.8
	Medium priority	142	35.1	35.5	62.3
	Low priority	151	37.3	37.8	100.0
	Total	400	98.8	100.0	
Missing	Don't Know/Not Sure	5	1.2		
Total		405	100.0		

Five-to-ten year priority: renovate Hopkins Aquatic Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	105	25.9	27.0	27.0
	Medium priority	143	35.3	36.8	63.8
	Low priority	141	34.8	36.2	100.0
	Total	389	96.0	100.0	
Missing	Don't Know/Not Sure	16	4.0		
Total		405	100.0		

Five-to-ten year priority: build a new aquatic center (in addition to Hopkins)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	83	20.5	20.8	20.8
	Medium priority	110	27.2	27.6	48.4
	Low priority	206	50.9	51.6	100.0
	Total	399	98.5	100.0	
Missing	Don't Know/Not Sure	6	1.5		
Total		405	100.0		

Five-to-ten year priority: renovate River Heights Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	28	6.9	7.3	7.3
	Medium priority	89	22.0	23.2	30.5
	Low priority	267	65.9	69.5	100.0
	Total	384	94.8	100.0	
Missing	Don't Know/Not Sure	21	5.2		
Total		405	100.0		

Five-to-ten year priority: develop a Veterans' Memorial Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	99	24.4	24.8	24.8
	Medium priority	130	32.1	32.6	57.4
	Low priority	170	42.0	42.6	100.0
	Total	399	98.5	100.0	
Missing	Don't Know/Not Sure	6	1.5		
Total		405	100.0		

Five-to-ten year priority: construct a Community Rec.Center for programs and classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High priority	115	28.4	28.6	28.6
	Medium priority	143	35.3	35.6	64.2
	Low priority	144	35.6	35.8	100.0
	Total	402	99.3	100.0	
Missing	Don't Know/Not Sure	3	.7		
Total		405	100.0		

Preference for developing park land

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Active recreation	89	22.0	23.3	23.3
	Passive recreation	90	22.2	23.6	46.9
	Natural wildlife areas	203	50.1	53.1	100.0
	Total	382	94.3	100.0	
Missing	Don't Know/Not Sure	23	5.7		
Total		405	100.0		

Should financing DPD improvements rely primarily on tax revenues, user fees, or a balance of both?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tax revenues	25	6.2	6.3	6.3
	User fees	55	13.6	13.8	20.1
	Balance of Both	319	78.8	79.9	100.0
	Total	399	98.5	100.0	
Missing	Don't Know/Not Sure	6	1.5		
Total		405	100.0		

Should voting residents support a referendum to increase taxes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, both	209	51.6	53.0	53.0
	Yes, just for new construction	37	9.1	9.4	62.4
	Yes, just operating expenses	14	3.5	3.6	66.0
	Neither	134	33.1	34.0	100.0
	Total	394	97.3	100.0	
Missing	Don't Know/Not Sure	11	2.7		
Total		405	100.0		

Overall Satisfaction

Satisfaction with upkeep,cleanliness,and maintenance of facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	131	32.3	32.5	32.5
	Somewhat satisfied	165	40.7	40.9	73.4
	Neither satisfied nor dissatisfied	79	19.5	19.6	93.1
	Somewhat dissatisfied	23	5.7	5.7	98.8
	Very dissatisfied	5	1.2	1.2	100.0
	Total	403	99.5	100.0	
Missing	Don't Know/Not Sure	2	.5		
Total		405	100.0		

Satisfaction with quality of programs offered

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	91	22.5	22.9	22.9
	Somewhat satisfied	163	40.2	41.1	64.0
	Neither satisfied nor dissatisfied	120	29.6	30.2	94.2
	Somewhat dissatisfied	20	4.9	5.0	99.2
	Very dissatisfied	3	.7	.8	100.0
	Total	397	98.0	100.0	
Missing	Don't Know/Not Sure	8	2.0		
Total		405	100.0		

Satisfaction with the maintenance of neighborhood parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	128	31.6	32.2	32.2
	Somewhat satisfied	158	39.0	39.8	72.0
	Neither satisfied nor dissatisfied	64	15.8	16.1	88.2
	Somewhat dissatisfied	36	8.9	9.1	97.2
	Very dissatisfied	11	2.7	2.8	100.0
	Total	397	98.0	100.0	
Missing	Declined to Respond	1	.2		
	Don't Know/Not Sure	7	1.7		
	Total	8	2.0		
Total		405	100.0		

Satisfaction with customer service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	114	28.1	30.2	30.2
	Somewhat satisfied	134	33.1	35.4	65.6
	Neither satisfied nor dissatisfied	94	23.2	24.9	90.5
	Somewhat dissatisfied	27	6.7	7.1	97.6
	Very dissatisfied	9	2.2	2.4	100.0
	Total	378	93.3	100.0	
Missing	Don't Know/Not Sure	27	6.7		
Total		405	100.0		

Age Group Crosstabulations

Demographics

Gender of Respondent * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Gender of Respondent	Male	Count	36	73	71	180
		% within Age of Respondent	52.9%	42.7%	44.1%	45.0%
	Female	Count	32	98	90	220
		% within Age of Respondent	47.1%	57.3%	55.9%	55.0%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Geographic Location of Household * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Geographic Location of Household	Northeast	Count	11	60	60	131
		% within Age of Respondent	17.7%	35.7%	38.0%	33.8%
	Northwest	Count	24	34	31	89
		% within Age of Respondent	38.7%	20.2%	19.6%	22.9%
	Southwest	Count	15	38	19	72
		% within Age of Respondent	24.2%	22.6%	12.0%	18.6%
	Southeast	Count	12	36	48	96
		% within Age of Respondent	19.4%	21.4%	30.4%	24.7%
Total		Count	62	168	158	388
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Years living in DeKalb * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Years living in DeKalb	5 or less	Count	36	27	22	85
		% within Age of Respondent	52.9%	15.8%	13.7%	21.3%
	6 to 10	Count	12	32	10	54
		% within Age of Respondent	17.6%	18.7%	6.2%	13.5%
	11 to 20	Count	8	51	19	78
		% within Age of Respondent	11.8%	29.8%	11.8%	19.5%
	more than 20	Count	12	61	110	183
		% within Age of Respondent	17.6%	35.7%	68.3%	45.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Registered to vote in DeKalb? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Registered to vote in DeKalb?	Yes	Count	48	165	153	366
		% within Age of Respondent	70.6%	96.5%	95.6%	91.7%
	No	Count	20	6	7	33
		% within Age of Respondent	29.4%	3.5%	4.4%	8.3%
Total		Count	68	171	160	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Do you have regular access to a computer with internet connection? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Do you have regular access to a computer with internet connection?	Yes	Count	62	160	117	339
		% within Age of Respondent	91.2%	93.6%	72.7%	84.8%
	No	Count	6	11	44	61
		% within Age of Respondent	8.8%	6.4%	27.3%	15.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Use of Facilities

Frequency of Use: Hopkins Park Aquatic Center * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Hopkins Park Aquatic Center	Frequently	Count	6	38	7	51
		% within Age of Respondent	8.8%	22.2%	4.3%	12.8%
	Occasionally	Count	8	23	9	40
		% within Age of Respondent	11.8%	13.5%	5.6%	10.0%
	Rarely	Count	16	27	27	70
		% within Age of Respondent	23.5%	15.8%	16.8%	17.5%
	Not at All	Count	38	83	118	239
		% within Age of Respondent	55.9%	48.5%	73.3%	59.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Hopkins Community Park * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Hopkins Community Park	Frequently	Count	7	39	30	76
		% within Age of Respondent	10.3%	22.8%	18.8%	19.0%
	Occasionally	Count	11	56	38	105
		% within Age of Respondent	16.2%	32.7%	23.8%	26.3%
	Rarely	Count	20	40	29	89
		% within Age of Respondent	29.4%	23.4%	18.1%	22.3%
	Not at All	Count	30	36	63	129
		% within Age of Respondent	44.1%	21.1%	39.4%	32.3%
Total		Count	68	171	160	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Sports and Recreation Center * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Sports and Recreation Center	Frequently	Count	11	40	13	64
		% within Age of Respondent	16.2%	23.5%	8.1%	16.0%
	Occasionally	Count	8	26	23	57
		% within Age of Respondent	11.8%	15.3%	14.3%	14.3%
	Rarely	Count	10	22	13	45
		% within Age of Respondent	14.7%	12.9%	8.1%	11.3%
	Not at All	Count	39	82	112	233
		% within Age of Respondent	57.4%	48.2%	69.6%	58.4%
Total		Count	68	170	161	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Haish Gymnasium * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Haish Gymnasium	Frequently	Count	11	17	12	40
		% within Age of Respondent	16.2%	10.0%	7.5%	10.1%
	Occasionally	Count	7	15	10	32
		% within Age of Respondent	10.3%	8.8%	6.3%	8.0%
	Rarely	Count	1	18	9	28
		% within Age of Respondent	1.5%	10.6%	5.6%	7.0%
	Not at All	Count	49	120	129	298
		% within Age of Respondent	72.1%	70.6%	80.6%	74.9%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Buena vista Golf Course * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Buena vista Golf Course	Frequently	Count	5	18	7	30
		% within Age of Respondent	7.5%	10.6%	4.3%	7.5%
	Occasionally	Count	7	22	4	33
		% within Age of Respondent	10.4%	12.9%	2.5%	8.3%
	Rarely	Count	6	22	8	36
		% within Age of Respondent	9.0%	12.9%	5.0%	9.0%
	Not at All	Count	49	108	142	299
		% within Age of Respondent	73.1%	63.5%	88.2%	75.1%
Total		Count	67	170	161	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: River Heights Golf Course * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: River Heights Golf Course	Frequently	Count	7	16	4	27
		% within Age of Respondent	10.4%	9.4%	2.5%	6.8%
	Occasionally	Count	4	20	5	29
		% within Age of Respondent	6.0%	11.8%	3.1%	7.3%
	Rarely	Count	4	29	19	52
		% within Age of Respondent	6.0%	17.1%	11.8%	13.1%
	Not at All	Count	52	105	133	290
		% within Age of Respondent	77.6%	61.8%	82.6%	72.9%
Total		Count	67	170	161	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Nehring Center * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Nehring Center	Frequently	Count	0	2	1	3
		% within Age of Respondent	.0%	1.2%	.6%	.8%
	Occasionally	Count	1	2	21	24
		% within Age of Respondent	1.5%	1.2%	13.1%	6.0%
	Rarely	Count	2	20	16	38
		% within Age of Respondent	2.9%	11.8%	10.0%	9.5%
	Not at All	Count	65	146	122	333
		% within Age of Respondent	95.6%	85.9%	76.3%	83.7%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Ellwood House * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Ellwood House	Frequently	Count	0	3	7	10
		% within Age of Respondent	.0%	1.8%	4.3%	2.5%
	Occasionally	Count	1	24	30	55
		% within Age of Respondent	1.5%	14.0%	18.6%	13.8%
	Rarely	Count	16	54	42	112
		% within Age of Respondent	23.5%	31.6%	26.1%	28.0%
	Not at All	Count	51	90	82	223
		% within Age of Respondent	75.0%	52.6%	50.9%	55.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: DPD Sports Fields * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: DPD Sports Fields	Frequently	Count	10	39	14	63
		% within Age of Respondent	14.7%	22.9%	8.7%	15.8%
	Occasionally	Count	7	17	12	36
		% within Age of Respondent	10.3%	10.0%	7.5%	9.0%
	Rarely	Count	10	20	5	35
		% within Age of Respondent	14.7%	11.8%	3.1%	8.8%
	Not at All	Count	41	94	130	265
		% within Age of Respondent	60.3%	55.3%	80.7%	66.4%
Total		Count	68	170	161	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Skate Park * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Skate Park	Frequently	Count	4	2	1	7
		% within Age of Respondent	5.9%	1.2%	.6%	1.8%
	Occasionally	Count	0	9	3	12
		% within Age of Respondent	.0%	5.3%	1.9%	3.0%
	Rarely	Count	1	15	2	18
		% within Age of Respondent	1.5%	8.8%	1.2%	4.5%
	Not at All	Count	63	144	155	362
		% within Age of Respondent	92.6%	84.7%	96.3%	90.7%
Total		Count	68	170	161	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Frequency of Use: Own neighborhood park * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Frequency of Use: Own neighborhood park	Frequently	Count	21	54	28	103
		% within Age of Respondent	30.9%	31.8%	17.5%	25.9%
	Occasionally	Count	10	27	26	63
		% within Age of Respondent	14.7%	15.9%	16.3%	15.8%
	Rarely	Count	9	15	16	40
		% within Age of Respondent	13.2%	8.8%	10.0%	10.1%
	Not at All	Count	28	74	90	192
		% within Age of Respondent	41.2%	43.5%	56.3%	48.2%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Lack of interest * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Lack of interest	Indicated	Count	22	80	69	171
		% within Age of Respondent	32.4%	46.8%	42.9%	42.8%
	Not Indicated	Count	46	91	92	229
		% within Age of Respondent	67.6%	53.2%	57.1%	57.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Lack of time * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Lack of time	Indicated	Count	54	104	70	228
		% within Age of Respondent	79.4%	60.8%	43.5%	57.0%
	Not Indicated	Count	14	67	91	172
		% within Age of Respondent	20.6%	39.2%	56.5%	43.0%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Costs too much * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Costs too much	Indicated	Count	11	19	15	45
		% within Age of Respondent	16.2%	11.1%	9.3%	11.3%
	Not Indicated	Count	57	152	146	355
		% within Age of Respondent	83.8%	88.9%	90.7%	88.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Too crowded * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Too crowded	Indicated	Count	7	31	9	47
		% within Age of Respondent	10.3%	18.1%	5.6%	11.8%
	Not Indicated	Count	61	140	152	353
		% within Age of Respondent	89.7%	81.9%	94.4%	88.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Use other facilities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Use other facilities	Indicated	Count	33	78	56	167
		% within Age of Respondent	48.5%	45.6%	34.8%	41.8%
	Not Indicated	Count	35	93	105	233
		% within Age of Respondent	51.5%	54.4%	65.2%	58.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Doesn't fit our schedule * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Doesn't fit our schedule	Indicated	Count	34	64	45	143
		% within Age of Respondent	50.0%	37.4%	28.0%	35.8%
	Not Indicated	Count	34	107	116	257
		% within Age of Respondent	50.0%	62.6%	72.0%	64.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Unsafe * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Unsafe	Indicated	Count	0	5	3	8
		% within Age of Respondent	.0%	2.9%	1.9%	2.0%
	Not Indicated	Count	68	166	158	392
		% within Age of Respondent	100.0%	97.1%	98.1%	98.0%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Poorly maintained * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Poorly maintained	Indicated	Count	3	12	5	20
		% within Age of Respondent	4.4%	7.0%	3.1%	5.0%
	Not Indicated	Count	65	159	156	380
		% within Age of Respondent	95.6%	93.0%	96.9%	95.0%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Unaware some of these facilities existed * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Unaware some of these facilities existed	Indicated	Count	44	64	49	157
		% within Age of Respondent	64.7%	37.4%	30.4%	39.3%
	Not Indicated	Count	24	107	112	243
		% within Age of Respondent	35.3%	62.6%	69.6%	60.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not using facilities: Other reasons * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not using facilities: Other reasons	Indicated	Count	8	39	68	115
		% within Age of Respondent	11.8%	22.8%	42.2%	28.8%
	Not Indicated	Count	60	132	93	285
		% within Age of Respondent	88.2%	77.2%	57.8%	71.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Participation in Programs

Did anyone in your household participate in an organized DeKalb Park District recreation program this past year? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Did anyone in your household participate in an organized DeKalb Park District recreation program this past year?	No	Count	50	105	147	302
		% within Age of Respondent	73.5%	62.1%	91.3%	75.9%
	Yes	Count	18	64	14	96
		% within Age of Respondent	26.5%	37.9%	8.7%	24.1%
Total		Count	68	169	161	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Lack of Interest * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Lack of Interest	Indicated	Count	13	56	80	149
		% within Age of Respondent	19.1%	32.7%	49.7%	37.3%
	Not Indicated	Count	55	115	81	251
		% within Age of Respondent	80.9%	67.3%	50.3%	62.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Lack of time * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Lack of time	Indicated	Count	39	67	59	165
		% within Age of Respondent	57.4%	39.2%	36.6%	41.3%
	Not Indicated	Count	29	104	102	235
		% within Age of Respondent	42.6%	60.8%	63.4%	58.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Cost * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Cost	Indicated	Count	9	9	10	28
		% within Age of Respondent	13.2%	5.3%	6.2%	7.0%
	Not Indicated	Count	59	162	151	372
		% within Age of Respondent	86.8%	94.7%	93.8%	93.0%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Quality * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Quality	Indicated	Count	2	3	5	10
		% within Age of Respondent	2.9%	1.8%	3.1%	2.5%
	Not Indicated	Count	66	168	156	390
		% within Age of Respondent	97.1%	98.2%	96.9%	97.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Enrolled somewhere else * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Enrolled somewhere else	Indicated	Count	11	27	24	62
		% within Age of Respondent	16.2%	15.8%	14.9%	15.5%
	Not Indicated	Count	57	144	137	338
		% within Age of Respondent	83.8%	84.2%	85.1%	84.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Unaware of some programs * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Unaware of some programs	Indicated	Count	34	41	56	131
		% within Age of Respondent	50.0%	24.0%	34.8%	32.8%
	Not Indicated	Count	34	130	105	269
		% within Age of Respondent	50.0%	76.0%	65.2%	67.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Language or cultural barriers * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Language or cultural barriers	Indicated	Count	3	2	1	6
		% within Age of Respondent	4.4%	1.2%	.6%	1.5%
	Not Indicated	Count	65	169	160	394
		% within Age of Respondent	95.6%	98.8%	99.4%	98.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Reason for not participating in programs: Other reasons * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Reason for not participating in programs: Other reasons	Indicated	Count	7	25	45	77
		% within Age of Respondent	10.3%	14.6%	28.0%	19.3%
	Not Indicated	Count	61	146	116	323
		% within Age of Respondent	89.7%	85.4%	72.0%	80.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Would you be interested in on-line registration for Park District programs? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Would you be interested in on-line registration for Park District programs?	Yes	Count	43	106	41	190
		% within Age of Respondent	63.2%	62.4%	25.6%	47.7%
	No	Count	25	64	119	208
		% within Age of Respondent	36.8%	37.6%	74.4%	52.3%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Alternative Sources of Recreation

Utilization this past year: Kishwaukee YMCA * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: Kishwaukee YMCA	Frequently	Count	13	29	15	57
		% within Age of Respondent	19.1%	17.0%	9.3%	14.3%
	Occasionally	Count	9	25	11	45
		% within Age of Respondent	13.2%	14.6%	6.8%	11.3%
	Rarely	Count	12	17	11	40
		% within Age of Respondent	17.6%	9.9%	6.8%	10.0%
	Not at all	Count	34	100	124	258
		% within Age of Respondent	50.0%	58.5%	77.0%	64.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: private programs/facilities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: private programs/facilities	Frequently	Count	16	32	17	65
		% within Age of Respondent	23.5%	18.7%	10.6%	16.3%
	Occasionally	Count	11	37	14	62
		% within Age of Respondent	16.2%	21.6%	8.7%	15.5%
	Rarely	Count	9	31	12	52
		% within Age of Respondent	13.2%	18.1%	7.5%	13.0%
	Not at all	Count	32	71	118	221
		% within Age of Respondent	47.1%	41.5%	73.3%	55.3%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: other park districts/forest preserves * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: other park districts/forest preserves	Frequently	Count	6	19	9	34
		% within Age of Respondent	8.8%	11.1%	5.6%	8.5%
	Occasionally	Count	14	29	31	74
		% within Age of Respondent	20.6%	17.0%	19.3%	18.5%
	Rarely	Count	12	37	24	73
		% within Age of Respondent	17.6%	21.6%	14.9%	18.3%
	Not at all	Count	36	86	97	219
		% within Age of Respondent	52.9%	50.3%	60.2%	54.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: school programs and athletics * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: school programs and athletics	Frequently	Count	12	58	13	83
		% within Age of Respondent	17.6%	33.9%	8.1%	20.8%
	Occasionally	Count	5	30	11	46
		% within Age of Respondent	7.4%	17.5%	6.8%	11.5%
	Rarely	Count	5	16	11	32
		% within Age of Respondent	7.4%	9.4%	6.8%	8.0%
	Not at all	Count	46	67	126	239
		% within Age of Respondent	67.6%	39.2%	78.3%	59.8%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: DPD programs/facilities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: DPD programs/facilities	Frequently	Count	14	39	20	73
		% within Age of Respondent	20.6%	22.8%	12.4%	18.3%
	Occasionally	Count	11	36	23	70
		% within Age of Respondent	16.2%	21.1%	14.3%	17.5%
	Rarely	Count	6	31	22	59
		% within Age of Respondent	8.8%	18.1%	13.7%	14.8%
	Not at all	Count	37	65	96	198
		% within Age of Respondent	54.4%	38.0%	59.6%	49.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: NIU programs * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: NIU programs	Frequently	Count	12	25	22	59
		% within Age of Respondent	17.6%	14.7%	13.7%	14.8%
	Occasionally	Count	13	37	24	74
		% within Age of Respondent	19.1%	21.8%	14.9%	18.5%
	Rarely	Count	7	27	10	44
		% within Age of Respondent	10.3%	15.9%	6.2%	11.0%
	Not at all	Count	36	81	105	222
		% within Age of Respondent	52.9%	47.6%	65.2%	55.6%
Total		Count	68	170	161	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: independent activities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: independent activities	Frequently	Count	41	119	80	240
		% within Age of Respondent	60.3%	69.6%	49.7%	60.0%
	Occasionally	Count	9	35	33	77
		% within Age of Respondent	13.2%	20.5%	20.5%	19.3%
	Rarely	Count	7	6	8	21
		% within Age of Respondent	10.3%	3.5%	5.0%	5.3%
	Not at all	Count	11	11	40	62
		% within Age of Respondent	16.2%	6.4%	24.8%	15.5%
Total		Count	68	171	161	400
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Utilization this past year: other fitness & rec. sources * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Utilization this past year: other fitness & rec. sources	Frequently	Count	10	25	30	65
		% within Age of Respondent	14.7%	14.7%	18.6%	16.3%
	Occasionally	Count	5	10	15	30
		% within Age of Respondent	7.4%	5.9%	9.3%	7.5%
	Rarely	Count	1	3	2	6
		% within Age of Respondent	1.5%	1.8%	1.2%	1.5%
	Not at all	Count	52	132	114	298
		% within Age of Respondent	76.5%	77.6%	70.8%	74.7%
Total		Count	68	170	161	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Future Planning and Potential Improvements

Likelihood of increasing DPD use: lowering fees for existing programs * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Likelihood of increasing DPD use: lowering fees for existing programs	Very likely	Count	16	27	12	55
		% within Age of Respondent	23.5%	15.8%	7.5%	13.8%
	A little more likely	Count	29	65	37	131
		% within Age of Respondent	42.6%	38.0%	23.3%	32.9%
	Not likely at all	Count	23	79	110	212
		% within Age of Respondent	33.8%	46.2%	69.2%	53.3%
Total		Count	68	171	159	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Likelihood of increasing DPD use: increasing program quality (even if costs more) * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Likelihood of increasing DPD use: increasing program quality (even if costs more)	Very likely	Count	10	23	9	42
		% within Age of Respondent	14.9%	13.8%	5.7%	10.7%
	A little more likely	Count	24	71	31	126
		% within Age of Respondent	35.8%	42.5%	19.7%	32.2%
	Not likely at all	Count	33	73	117	223
		% within Age of Respondent	49.3%	43.7%	74.5%	57.0%
Total		Count	67	167	157	391
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Likelihood of increasing DPD use: improving safety & maintenance of facilities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Likelihood of increasing DPD use: improving safety & maintenance of facilities	Very likely	Count	12	20	16	48
		% within Age of Respondent	17.6%	11.8%	10.2%	12.2%
	A little more likely	Count	21	46	25	92
		% within Age of Respondent	30.9%	27.1%	15.9%	23.3%
	Not likely at all	Count	35	104	116	255
		% within Age of Respondent	51.5%	61.2%	73.9%	64.6%
Total		Count	68	170	157	395
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Likelihood of increasing DPD use: expanding program offerings * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Likelihood of increasing DPD use: expanding program offerings	Very likely	Count	28	56	28	112
		% within Age of Respondent	41.2%	32.7%	17.8%	28.3%
	A little more likely	Count	23	73	48	144
		% within Age of Respondent	33.8%	42.7%	30.6%	36.4%
	Not likely at all	Count	17	42	81	140
		% within Age of Respondent	25.0%	24.6%	51.6%	35.4%
Total		Count	68	171	157	396
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Likelihood of increasing DPD use: improving program registration procedures * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Likelihood of increasing DPD use: improving program registration procedures	Very likely	Count	15	36	13	64
		% within Age of Respondent	22.4%	21.2%	8.3%	16.3%
	A little more likely	Count	18	35	23	76
		% within Age of Respondent	26.9%	20.6%	14.7%	19.3%
	Not likely at all	Count	34	99	120	253
		% within Age of Respondent	50.7%	58.2%	76.9%	64.4%
Total		Count	67	170	156	393
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: improve neighborhood parks & playgrounds * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: improve neighborhood parks & playgrounds	High priority	Count	35	76	70	181
		% within Age of Respondent	52.2%	45.5%	44.6%	46.3%
	Medium priority	Count	30	72	71	173
		% within Age of Respondent	44.8%	43.1%	45.2%	44.2%
	Low priority	Count	2	19	16	37
		% within Age of Respondent	3.0%	11.4%	10.2%	9.5%
Total		Count	67	167	157	391
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: acquire more open space * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: acquire more open space	High priority	Count	19	66	55	140
		% within Age of Respondent	28.4%	39.1%	34.8%	35.5%
	Medium priority	Count	32	56	56	144
		% within Age of Respondent	47.8%	33.1%	35.4%	36.5%
	Low priority	Count	16	47	47	110
		% within Age of Respondent	23.9%	27.8%	29.7%	27.9%
Total		Count	67	169	158	394
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: expand paved pedestrian or bicycle trails * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: expand paved pedestrian or bicycle trails	High priority	Count	37	98	80	215
		% within Age of Respondent	54.4%	57.3%	50.0%	53.9%
	Medium priority	Count	21	51	53	125
		% within Age of Respondent	30.9%	29.8%	33.1%	31.3%
	Low priority	Count	10	22	27	59
		% within Age of Respondent	14.7%	12.9%	16.9%	14.8%
Total		Count	68	171	160	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: develop additional athletic fields * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: develop additional athletic fields	High priority	Count	21	38	24	83
		% within Age of Respondent	31.3%	22.6%	15.7%	21.4%
	Medium priority	Count	28	73	58	159
		% within Age of Respondent	41.8%	43.5%	37.9%	41.0%
	Low priority	Count	18	57	71	146
		% within Age of Respondent	26.9%	33.9%	46.4%	37.6%
Total		Count	67	168	153	388
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: expand recreational programming * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: expand recreational programming	High priority	Count	33	51	45	129
		% within Age of Respondent	48.5%	30.0%	29.2%	32.9%
	Medium priority	Count	27	92	73	192
		% within Age of Respondent	39.7%	54.1%	47.4%	49.0%
	Low priority	Count	8	27	36	71
		% within Age of Respondent	11.8%	15.9%	23.4%	18.1%
Total		Count	68	170	154	392
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: develop Winter recreation areas for skating and sledding * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: develop Winter recreation areas for skating and sledding	High priority	Count	46	90	62	198
		% within Age of Respondent	67.6%	52.6%	38.8%	49.6%
	Medium priority	Count	19	63	62	144
		% within Age of Respondent	27.9%	36.8%	38.8%	36.1%
	Low priority	Count	3	18	36	57
		% within Age of Respondent	4.4%	10.5%	22.5%	14.3%
Total		Count	68	171	160	399
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: developp fishing and boating opportunities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: developp fishing and boating opportunities	High priority	Count	28	38	29	95
		% within Age of Respondent	41.2%	22.4%	18.1%	23.9%
	Medium priority	Count	20	51	37	108
		% within Age of Respondent	29.4%	30.0%	23.1%	27.1%
	Low priority	Count	20	81	94	195
		% within Age of Respondent	29.4%	47.6%	58.8%	49.0%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: develop a new community park * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: develop a new community park	High priority	Count	23	48	35	106
		% within Age of Respondent	33.8%	28.2%	22.2%	26.8%
	Medium priority	Count	29	56	55	140
		% within Age of Respondent	42.6%	32.9%	34.8%	35.4%
	Low priority	Count	16	66	68	150
		% within Age of Respondent	23.5%	38.8%	43.0%	37.9%
Total		Count	68	170	158	396
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: renovate Hopkins Aquatic Center * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: renovate Hopkins Aquatic Center	High priority	Count	20	48	36	104
		% within Age of Respondent	29.9%	29.1%	23.5%	27.0%
	Medium priority	Count	28	63	51	142
		% within Age of Respondent	41.8%	38.2%	33.3%	36.9%
	Low priority	Count	19	54	66	139
		% within Age of Respondent	28.4%	32.7%	43.1%	36.1%
Total		Count	67	165	153	385
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: build a new aquatic center (in addition to Hopkins) * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: build a new aquatic center (in addition to Hopkins)	High priority	Count	21	37	24	82
		% within Age of Respondent	30.9%	21.6%	15.5%	20.8%
	Medium priority	Count	21	44	43	108
		% within Age of Respondent	30.9%	25.7%	27.7%	27.4%
	Low priority	Count	26	90	88	204
		% within Age of Respondent	38.2%	52.6%	56.8%	51.8%
Total		Count	68	171	155	394
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: renovate River Heights Golf Course * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: renovate River Heights Golf Course	High priority	Count	9	14	5	28
		% within Age of Respondent	13.4%	8.4%	3.4%	7.4%
	Medium priority	Count	20	35	31	86
		% within Age of Respondent	29.9%	21.0%	21.2%	22.6%
	Low priority	Count	38	118	110	266
		% within Age of Respondent	56.7%	70.7%	75.3%	70.0%
Total		Count	67	167	146	380
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: develop a Veterans' Memorial Park * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: develop a Veterans' Memorial Park	High priority	Count	22	34	43	99
		% within Age of Respondent	32.4%	20.1%	27.2%	25.1%
	Medium priority	Count	22	63	42	127
		% within Age of Respondent	32.4%	37.3%	26.6%	32.2%
	Low priority	Count	24	72	73	169
		% within Age of Respondent	35.3%	42.6%	46.2%	42.8%
Total		Count	68	169	158	395
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Five-to-ten year priority: construct a Community Rec.Center for programs and classes * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Five-to-ten year priority: construct a Community Rec.Center for programs and classes	High priority	Count	33	40	39	112
		% within Age of Respondent	48.5%	23.5%	24.5%	28.2%
	Medium priority	Count	27	73	42	142
		% within Age of Respondent	39.7%	42.9%	26.4%	35.8%
	Low priority	Count	8	57	78	143
		% within Age of Respondent	11.8%	33.5%	49.1%	36.0%
Total		Count	68	170	159	397
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Preference for developing park land * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Preference for developing park land	Active recreation	Count	25	37	26	88
		% within Age of Respondent	38.5%	22.7%	17.4%	23.3%
	Passive recreation	Count	11	40	38	89
		% within Age of Respondent	16.9%	24.5%	25.5%	23.6%
	Natural wildlife areas	Count	29	86	85	200
		% within Age of Respondent	44.6%	52.8%	57.0%	53.1%
Total		Count	65	163	149	377
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Should financing DPD improvements rely primarily on tax revenues, user fees, or a balance of both? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Should financing DPD improvements rely primarily on tax revenues, user fees, or a balance of both?	Tax revenues	Count	3	8	14	25
		% within Age of Respondent	4.5%	4.7%	8.9%	6.3%
	User fees	Count	5	22	27	54
		% within Age of Respondent	7.6%	12.9%	17.2%	13.7%
	Balance of Both	Count	58	141	116	315
		% within Age of Respondent	87.9%	82.5%	73.9%	79.9%
Total		Count	66	171	157	394
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Should voting residents support a referendum to increase taxes? * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Should voting residents support a referendum to increase taxes?	Yes, both	Count	44	92	70	206
		% within Age of Respondent	64.7%	54.1%	46.1%	52.8%
	Yes, just for new construction	Count	2	22	13	37
		% within Age of Respondent	2.9%	12.9%	8.6%	9.5%
	Yes, just operating expenses	Count	1	8	5	14
		% within Age of Respondent	1.5%	4.7%	3.3%	3.6%
	Neither	Count	21	48	64	133
		% within Age of Respondent	30.9%	28.2%	42.1%	34.1%
Total		Count	68	170	152	390
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Overall Satisfaction

Satisfaction with upkeep,cleanliness,and maintenance of facilities * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Satisfaction with upkeep,cleanliness,and maintenance of facilities	Very satisfied	Count	14	54	61	129
		% within Age of Respondent	20.6%	31.8%	38.1%	32.4%
	Somewhat satisfied	Count	35	65	63	163
		% within Age of Respondent	51.5%	38.2%	39.4%	41.0%
	Neither satisfied nor dissatisfied	Count	18	30	30	78
		% within Age of Respondent	26.5%	17.6%	18.8%	19.6%
	Somewhat dissatisfied	Count	1	17	5	23
		% within Age of Respondent	1.5%	10.0%	3.1%	5.8%
	Very dissatisfied	Count	0	4	1	5
		% within Age of Respondent	.0%	2.4%	.6%	1.3%
Total		Count	68	170	160	398
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Satisfaction with quality of programs offered * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Satisfaction with quality of programs offered	Very satisfied	Count	11	30	49	90
		% within Age of Respondent	16.7%	17.6%	31.2%	22.9%
	Somewhat satisfied	Count	29	69	63	161
		% within Age of Respondent	43.9%	40.6%	40.1%	41.0%
	Neither satisfied nor dissatisfied	Count	21	57	41	119
		% within Age of Respondent	31.8%	33.5%	26.1%	30.3%
	Somewhat dissatisfied	Count	5	12	3	20
		% within Age of Respondent	7.6%	7.1%	1.9%	5.1%
	Very dissatisfied	Count	0	2	1	3
		% within Age of Respondent	.0%	1.2%	.6%	.8%
Total		Count	66	170	157	393
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Satisfaction with the maintenance of neighborhood parks * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Satisfaction with the maintenance of neighborhood parks	Very satisfied	Count	18	58	51	127
		% within Age of Respondent	26.9%	34.5%	32.5%	32.4%
	Somewhat satisfied	Count	30	61	64	155
		% within Age of Respondent	44.8%	36.3%	40.8%	39.5%
	Neither satisfied nor dissatisfied	Count	12	25	26	63
		% within Age of Respondent	17.9%	14.9%	16.6%	16.1%
	Somewhat dissatisfied	Count	5	18	13	36
		% within Age of Respondent	7.5%	10.7%	8.3%	9.2%
	Very dissatisfied	Count	2	6	3	11
		% within Age of Respondent	3.0%	3.6%	1.9%	2.8%
Total		Count	67	168	157	392
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

Satisfaction with customer service * Age of Respondent Crosstabulation

			Age of Respondent			
			18 to 34	35 to 54	55 and older	Total
Satisfaction with customer service	Very satisfied	Count	20	49	45	114
		% within Age of Respondent	30.8%	29.7%	31.3%	30.5%
	Somewhat satisfied	Count	15	63	53	131
		% within Age of Respondent	23.1%	38.2%	36.8%	35.0%
	Neither satisfied nor dissatisfied	Count	21	33	39	93
		% within Age of Respondent	32.3%	20.0%	27.1%	24.9%
	Somewhat dissatisfied	Count	6	15	6	27
		% within Age of Respondent	9.2%	9.1%	4.2%	7.2%
	Very dissatisfied	Count	3	5	1	9
		% within Age of Respondent	4.6%	3.0%	.7%	2.4%
Total		Count	65	165	144	374
		% within Age of Respondent	100.0%	100.0%	100.0%	100.0%

APPENDIX C

Verbatim Responses to Open-Ended Items

I. *Do you have any other suggestions for growth and expansion over the next 5-to-10 years?*

ACTIVITIES FOR SPECIFIC AGE GROUPS (YOUNG CHILDREN, SENIORS, ETC.)

- Anything for the kids, whatever they can get, the more that's avail the better it would be for children, something to do
- Playgrounds should be upgraded. Hopkins has a new one, but it took forever to build.
- Programming outside of traditional working hours for children
- Programs for seniors
- Programs for toddlers.
- In 5 yrs will be retired and will definitely make use of rec center on south 4th, have young grandchildren but in few yrs will make more use of parks and playgrounds
- More after school programs with athletic activities for kids.
- More for seniors
- Develop programs for kids between 7-12 years old, because there is not enough diversity.
- Expanding programming for early teen and teenagers. There is also a need for programs for active baby boomers b/c there are many times when we're more active than our parents were. Even something more for us that are going to retire would be nice too.
- The sledding would be so nice to take the kids somewhere rather than the hill at Hopkins which is dangerous because cars drive thru the middle
- Think more interesting classes for people who are not yet seniors, people who are still between 40-60 yrs old, more types of organized classes and exercise options
- Our median age is going to be at the high end we might want to cater to the older residents and to the younger residents b/c of the new developments
- Need to do more for the kids and the public. When you see all these parks and people see them, it's just a joke with all these retention pond parks. Too much money goes into these. We need to improve the parks that are useful with more lighting and equip
- More activities for seniors , currently there geared for early in the morning and too late in afternoon, more quality programs , no bingo
- Just build more parks. Provide more access for kids like outdoor activities and playgrounds.
- Improve places like lions park, there's nothing there but a children's swings, so for me there's nothing there, improve for older people, if I have a family get-together we couldn't got to lions park because dirty hot and uninviting, the people from across the
- Focus on more recreational activities for the kids to keep the kids out of trouble. If they were to lower to the costs they would increase the participation in the activities as well.

WALKING, BIKING, AND HIKING FACILITIES

- More trails for hiking jogging and biking. Plus ice skating
- More trails, develop more for younger kids under the age of 5.
- More walking trails
- My main interest would be some place indoors for me to walk.

- Clean up the river because its nice to walk along behind elks meeting place, used to walk there quite a bit but the river looks so dirty and the upkeep was bad, too many weeds and stuff could be nicer. no park benches for resting, used to do a lot of walking
- Trails for hiking in open spaces
- Tried the indoor track there and found it so busy and there was always other planned programs going on which prevented me form using the space, would like an indoor walking place that isn't always being used for other things
- More outdoor shelters for picnics. More bike paths. A folfing (fisbee golf) league. Winter sports like cross country skiing and sled hill
- Make more of a paved pedestrian trail in Hopkins.
- Mainly walking trails in various places where its nice to walk
- I use the walkways and bike and walk routes, you have to cross a lot of traffic to use them, which is cumbersome and dangerous. If they could create more where you don't have to cross traffic that would be appreciated. Also create bike lanes on Annie Glidden
- I think they need to expand their bike paths
- The paved paths under the high transmission line that starts east dresser on the back of the property is undeveloped gets a lot of motorized traffic, would like it if it were paved over and restricted to non motorized vehicles
- Keep bike paths up to date and make somewhere to ice skate

SPORTS FACILITIES (BASKETBALL COURTS, BASEBALL FIELDS, ETC.)

- More backstops and more fields
- More basketball courts
- More basketball courts, indoor specifically
- Would love to see the b-ball courts comeback but I also see why they went, if they're were cooperative opportunity for just everyone, law enforcement and park personnel to come together and make it work, rangers at the golf course is sorely needed
- They should have football
- They need to have a ice hockey ring in the area
- Renovate Buena vista golf course
- Renovate the softball fields w/ better seating and parking accommodations
- New tennis courts
- Indoor tennis courts
- In one of the exiting parks, it would be nice if they made plans for an official or regulation bacci ball court (Italian bowling).
- Hockey rink, ice rink

FINANCIAL ISSUES (FEES, TAXES, BUDGET, ETC.)

- Manage money wisely
- Do not have a referendum, live w/in the budget
- Don't raise my taxes
- DeKalb Park District receives way to much tax money, should return money to tax payers or reduce the levy
- Watch the money b/c it's being spent too quickly.
- Quit taking this small parts of land and putting in a retention pods and saying that they are part of the park district. So they don't have to mow it because that comes from the taxes.

- Need to be more in tune to the cost of all facilities, there out of my property taxes and more of it should be based off user fees, its inconvenient going to haish gym to get the photo fee, because I want to drop in there
- They need to reevaluate the way they charge fees; I used to live on pleasant street and Cortland and had to pay higher fees to play softball. I never understood that. I pay taxes in DeKalb but can't use their services.
- Keep costs down
- A lot of other communities have instituted a mandatory donation of park lands when developers come in and taxes on the developers such that the community doesn't have to raise taxes in order to maintain. We put more money into our signs than into the parks

WATER SPORT FACILITIES / SWIMMING FACILITY / POOL

- Indoor pool
- Indoor pool
- A warmed swimming pool
- Park district indoor pool
- Canoe launches.
- Consider your older people in the community, adult-type venues minus children. It would be nice to be able swim without a bunch of children splashing you
- Heated indoor pool for people with arthritis, and easy access to get in and out of, stairs
- They may need another swimming pool on the south side, maybe not quite as big as Hopkins park
- NIU has terrible pool hours during summer. Maybe, DeKalb Park District could work with NIU to provide use of pools that NIU doesn't provide

CONSIDERATION OF GROWING POPULATION / COMMUNITY EXPANSION

- The DeKalb Park District be proactive on ensuring they continue development that space in new housing developments is built into the new development plans of the park dist., biking and walking paths are critical
- Take a look at the community and see what there need are
- Observe how fast the town grows, if the pop. Keeps suburbanizing; we're going to need more park area, and more activities
- I think the park district need to look where the city is expanding and plan for activities there. I do think that the park district is doing a fine job. I think they should develop more towards the where the new housing is at particularly in the northwest
- Depends on population
- Considering the rate at which DeKalb and sycamore is growing the parks dist needs to get as much land as they can and hold onto it for future building, it is critical and buy early rather than late because the price will go up
- I think the most important thing is to grab open land and keep it from developers. Also, to turn vacant lots, demolish old unused buildings and turn them into parks.
- Communities west of Annie Glidden they need to earmark parks for out that way, park dist. Needs to preserve their park land, hate to see it be all buildings, keep the park space

HOURS

- Think the community center by the high school should have expanding hours, its a waste having the hours when they have, it closes too early

- Increased availability of the programs. Open earlier in the morning and later at night. I think there is a large group of people that cannot access it b/c of the time constraints they have due to work.
- If they could offer classes at different times like evenings and expand size of classes.
- I think they could utilize the facilities more effectively so that they offer more classes when people are not working. They have a fitness center at haish gym and they're not open every night of the week. They offer weight lifting to the general population
- Expand hours for people who work -- weekend and evening programs hours increase
- Expand times for using the walking track and expand/ build something similar to the ymca

UPKEEP / MAINTENANCE / CLEANLINESS

- They need to do more with parks so add more shaded areas, better playground equipment and water fountains. A lot of the equipment is broken and needs to be kept in good repair.
- I think what we have needs to be maintained well enough. If they want to grow as a district, they have to make sure that they maintain what they have along with the growth.
- I wd like to see the part of Hopkins that is left to go wild, is a scary area, it has the bike trail on it and I never go on the bike trail by myself, I would like to see it mowed 2-3 times per year and we could sue some more shelter parks in the area.
- Create programs that allow the community to help w/ upkeep of parks, stewardship of the earth w/ elementary students, community garden in more central location like the baseball diamond at Hopkins
- They should figure out a stocking program for these retention ponds for fishing, because the kish river is basically a drainage ditch, when I was younger it was good for fishing, kids don't have a place to fish, the lagoon also used to be full of fish.
- No. Getting More Land While They Can Should Be A Priority.

SKATING

- An indoor roller skating place open often a lot, like in the early morning
- Ice skating activities in winter, and maybe roller skating
- Ice skating rink
- Like to see an ice skating rink
- I think winter activities could be more looked into, like sledding skating to get kids out of house
- I thought that it would be really nice if they put in an indoor ice skating rink. I think there would some interest here for that especially w/ NIU and they could use it. They did a good job with the aquatic center, but the maintenance is poor.

PET FACILITIES

- Dog field, dog park
- Dog park
- Dog park
- A dog park, a new recreation center similar to the YMCA and haish gym.
- Would love to see a dog park, where the dogs can run free

MANAGEMENT

- The programs could be improved, ran better!
- Things haven't been as good since the last park director left

- The parks are ok they need more clubhouses in the park , hire people to help out w/ the kids instead of having the parks unsupervised
- The management of the programs have to improve b4 expansion, we take part in all athletics and their run poorly, b4 any other ideas they need to get better at what they do

OTHER RESPONSES

- Everything mentioned should be contemplated, flight lessons, travel trips from DeKalb to other locations, bus trips, cultural events, opera, another new golf course, mini golf, shopping,
- Always impressed w/ the variety of things, have participated in past not in 2006
- As a whole the park dist has done well
- Be able to have open gym more often
- Better sidewalks for wheelchairs and curb cuts. There are a lot of disabled people in this town and there are a lot of people who cannot be out b/c of it. Work on safety and keep things in mind of what people with disabilities need. Make sure there's ramps.
- For me I'm an outsider no spec. Suggestions, the town more friendly to people associated w/ university
- Good they've acquired the parks, but sometimes don't have the manpower better maintenance throughout the parks
- Haven't been out here long enough
- Higher professionals for the youth athletics
- I just think that advertising what they have is important. I think they do a good job, but there has to be another way they can do this as well.
- I like the park dist. I think its doing a good job and I'm happy
- I wish there were community dances on more of a regular basis. We really enjoy the band concerts over the summer so more programs like that. They really need to finish the playground at Hopkins park and put in more playgrounds throughout the town.
- I would like to see something similar to what the ymca does as far as work out areas and weight machines. Something should be expanded on that, I think they have something at haish gym, but they need to update it, so not everyone has to go to ymca.
- I'm glad they have the skate boarders park that is badly needed, I'm not really sure about anything else
- Improving the room at the terrace room, where they have weddings have nicer bathrooms in there, improve the gazebo at the same place in Hopkins
- Just have more winter programs as far as presentations and shows. Maybe even provide transportation even it cost something.
- Like the idea of neighborhood parks, the small one in a v shape, Leonard and Ellwood, see kids and groups use it occasionally
- Like the parks how they are just a little bit of work would make them better
- Lots of community class for leisurely pursuits other than physical activity
- Maintain the unoccupied parks that they currently have.
- Make it where people who are terminally ill can have access-to have scooters for these people available
- Make sure to acquire enough land w/ future subdivisions for enough parks
- Manage the way they want
- Maybe a challenge course

- More arts and crafts type things
- More forest preserves
- More movies under the stars
- More neighborhood parks, were in the devonaire farms neighborhood, the neighborhood gave land for a park, and just want more info on that
- More outdoor recreation areas and in my opinion anything having to do with rock climbing.
- More publicity
- More room, running of room
- Need to put in more picnic area at Hopkins park. All the Spanish people have taken over the park on the weekends. You can walk in the walk area in the woods area-bike path, but you do not feel safe. My son is forbidden to go in that area after dark-very unsafe.
- Nice to expand on the parks, don't know if that can be done, tearing up too much, parks seems to be more for us to be recreational, don't know how wildlife would be affected by building of the parks, think that marsh park should never be tampered w/
- Nicely rounded park dist.
- Notify people more of what's going on
- Online registration for programs. Update website with program information
- Open space esp.
- Promote the old downtown in any way they can. The park at 4th and 7th is wasted and should have been a parking lot. Promote the parks that are off lincoln hwy more so they would be used more. There's one between 2nd
- Quality of service provided needs to be improved- and availability
- Support these things when there's a need.
- The women's locker room and facilities at Hopkins aquatic center needs attention
- They need more centers for group activity in their parks
- Think expansion needs to occur not sure which one needs to be chosen, even though I said high priority to most, only some need to be chosen, needs more advertising of parks and what they're plans are and all the existing parks and programs they have to off
- Very pleased w/ park dist. As a tax payer, well served by the park dist, been involved for over 20 yrs.
- We should have more programs that are not just babysitting but are still affordable
- What was already mentioned was good
- Whatever you do, make sure it's well publicized so everyone knows that it's there. Hopkins park is in the middle of everything so it's hard to avoid, but any additional things will be harder to find b/c they would have to be at the edge of time.
- Work with the school district even more
- Would like to see more contemporary programming done. Things I would be interested in are not available
- No, I Think That They've Done A Good Job Of Acquiring Land When They Need It And They've Put It To Good Use In The Last Few Years. The Park Board Has Done A Good Job. I Realize That They Have To Work At Keeping The Parks Maintained, But So Far They've Done A Good Job.

II. *In your own words, what does the DeKalb Park District do best?*

VARIETY / SERVES A WIDE RANGE OF PEOPLE

- Vary the style of recreation facilities
- Try hard to meet the needs of most of the community
- They try to appeal to a large audience.
- They provide facilities for a large range of people to recreate. I think they do a wonderful job with what they got.
- They provide well rounded access to programs that help the community, and do provide public services that cant be offered thru private funding or the private market, an initial source and should be expanded thru whatever marketing results uopi get, question
- They provide a wide variety of parks and types of parks
- They offer a variety of things for the community and kids to do
- They offer a very nice balance of programs for a diversity of people living here.
- They offer a wide variety activities
- They offer a wide variety open to public
- They offer a wide variety of programs to reach out to people w/ differing interests.
- They offer a variety of activities, whether it's independent or team oriented, to satisfy the diverse citizens of DeKalb.
- They offer a variety of services and they have a nice program for challenged/handicapped students and children. I think they make a good effort to help the lower income population by making it more affordable.
- They offer a fairly wide variety of parks as far as availability.
- They have a diverse amount of things to do
- At providing a variety of things for people of different interest
- Decent variety of programs
- Do a good job on range of classes available, but improve the quality overall
- They serve the people well
- Has the facilities for members of the community to use
- Have a good wide open policy that anyone can go and afford to go
- Have a pretty good variety and selection
- I think that they do offer a lot of different offerings to the people in DeKalb. We have a lot of neighborhood parks for kids, dogs, etc. There are opportunities and offerings available to us and I think there's a wide variety in their programs.
- Offer a variety of programs, Hopkins is the best for fireworks and band concerts, like the community center after I've been there a few times
- Offer a variety of programs that I like
- Offer a variety of programs to different ages
- Offer a wide variety of programs and do a good job
- Offer a wide variety of programs.
- Offer diversity and a variety of activities
- Offer recreational and educational opportunities for the full variety of age groups in the town
- I think they have a good variety of programs.
- I think it does a pretty good job to provide things for a wide range of interests and age levels.

- Provide a nice variety of activities, attractive park land, do a good job of upkeep. Overall, they do a good.
- Provide a variety of activities
- Provide a variety of park environments for multitudes of diverse persons to enjoy the area
- Provide a variety of things for kids and families to do together
- It offers something for all ages
- Good opportunity for young and old people to enjoy the outdoors with the benefit of staying close to home
- I think they meet most of the needs of the community
- Meets a range of needs for a variety of ages, and I commend the walking paths
- Provides a great variety of possibilities of all ages, the tax payers are getting their monies worth
- Provides a variety of activities at an affordable price and makes the city an attractive place to come and spend their recreational dollar
- They give a lot of options i.e. skatepark, prairie park etc and a good job maintaining them
- Offer activities for children and families
- Offer all people in DeKalb an opportunity participate in different programs
- Offering a range of programs and facilities. Working for the needs of the people living here and also keeping some land away from developers.
- Offering programs for everyone in the community w/ their wide range of stuff they do.
- Offering programs, a lot of different programs for a lot of different age groups
- Provide a good number of choices for a reasonable price, especially at Hopkins.
- Provides a variety of activities primarily for children and families.
- Provides entertainment for children and grown ups
- Provide a lot of places to go
- Provide alternatives and activities.
- Provides a wide variety of services for lots of different opportunities, well rounded bike paths natural areas, baseball fields, indoor facilities, nice combination
- The variety of programs as they exist is very nice
- Provides recreational opportunities, of all different kinds

UPKEEP / MAINTENANCE / CLEANLINESS

- We enjoy the Hopkins Park and it seems to be well kept.
- Upkeep on what I see
- They maintain clean parks
- They try and keep the parks clean, try to put bike trails in
- They take care of the parks.
- Maintain facilities
- Maintain parks and equipment
- Maintain the Hopkins Park and pool facility.
- Maintain the neighborhood parks and make them easily accessible
- Maintain the parks
- Maintain the parks quite well
- Maintain their facilities
- Maintaining a park where people can go for get together, sports, water activities, concerts.
- Maintaining the parks that we have in regards to cleanliness.

- Maintenance of the parks
- They maintain park recreation areas nicely
- They maintain parks well and spend money
- They maintain the golf courses decent
- They maintain their parks in a high quality manner, they have a lot to proud of in the park district. I'm proud of them even though I don't use them as much as I should.
- They keep it nice
- They keep the Rec Center good (in reference to the one next to the high school)
- They keep their parks clean and safe.
- They keep their parks very cleaned
- They do a good job of maintaining the parks
- They do a good job maintaining a high profile in the community
- They do a good job maintaining safety and cleanliness in parks
- A pretty decent of trying to keep the community active and trying to keep in clean
- Clean, safe parks for kids and other people to use
- Fireworks and they do well with Buena Vista golf course and Hopkins park regarding maintaining it and keeping it clean. Also the bike trail is nice and clean.
- Generally do a good job maintaining the parks for people to use
- They do keep neighborhood parks clean
- They do keep the natural parks nice.
- Keep the building
- Keep the parks clean, very nice
- Keep them clean
- Keep up on the parks very good
- Keep[the yards mowed and the baseball diamonds looking good
- They've done a nice job putting in new equipment at Hopkins, that was badly needed
- Haish gym think that they provide a safe environment and well maintained
- For the safety to the environment
- Hope the maintenance of the parks themselves
- I guess maintain the parks
- I like the way the parks that I have been to are kept up. No trash or broken equipment. Manageable for small children.
- I think they do a good job maintaining the aquatic center for as many people go to it.
- Maintaining the property that they need to maintain
- I would say maintenance of existing facilities. They do a good job w/ the size of their budget considering the size of the city.
- I'd say keeping the facilities well maintained and safe.
- It makes a good effort to make things available. The parks are well kept and there is an effort to keep updating programs.
- Its really nice and they are good at the upkeep
- Seems to maintain adequate, clean, safe, and attractive environments for a variety of The upkeep of the parks
- The upkeep of the parks and the recreation centers.
- recreational activities
- Their upkeep, keeping it clean
- Provide clean safe outdoor recreational facility
- On a limited budget, they seem to keep everything maintained

- Only experience is I see is they keep local parks in good shape, the one in west side of town, prairie park is nicely done
- Overall, I think the maintenance of the parks has been pretty good.
- Pretty good at keeping everything up
- Overall maintenance
- The parks always look neat and clean and well kept

CHILDREN'S RECREATIONAL FACILITIES / PLAYGROUNDS

- We enjoy Hopkins Park; they have a good kid's area.
- Think about the people and the kids, they did a whole new swing set at Hopkins, a play center
- They take care of the young kids and know how to plan out activities for them,
- They reach out to the youth in the community
- They provide a lot of activities for kids which I think are important. I think they're doing a good job of improving the neighborhood parks. I think they're improving the equipment and they keep the grounds very nice.
- They provide a good learning environment for kids, and good facilities
- They offer a lot for kids to do
- They look out for what the community needs to satisfy families and children, because of expansion there needs to be more programs for the kids,
- They have good programs, exercise programs, good for the kids and adults I like
- They have nice summer camps, but need to make them affordable for kids
- They have a lot of good programs for younger kids
- Give a place for the kids to go in the summer
- Youth programming
- Youth programs
- They do good kids programming
- They do a lot of things, I used to use it when my children were younger we used to go all the time, near Tilton Park, they always enjoyed there stay there
- There programs for children are very good
- Their children's programs, the pool
- They get families involved in children activities
- They cater to elementary school activities like basket ball and baseball
- Activities for the young people
- For our family the spec rec, team in that'ssr offer DeKalb Park District programs for chiln w/ special needs and that's a good partnership and a quality program
- Has parties and recreation for children and adults and swimming for the kids and teens
- Offer programs for kids
- Offer programs to kids
- Provide activities for youth.
- In the summer, it provides a lot of activities for my son to do.
- It does a very good job of serving the people and kids in the community.
- It has a lot of playgrounds and programs for the children, which is the main thing that is important
- Like that they offer things for the kids to do to stay out of trouble
- Providing space for the kids to play

- Keeps the kids off street, it gives you an positive outlook if your lonely, good idea to do the survey because in the future w/ expansion you need more parks for people closer to where they live, southwest side other than one on Taylor
- Organizing activities and sports for the kids
- Programs for youth
- Provide many opportunities for young kids
- Provide the sports programs for little kids, t-ball, pinto ball, basketball
- Provide places for kids to play.
- Provide programs and services for young people, in the summer with the pool and ongoing programs they offer for young people
- Provide things for our grandchildren and young children to do, like baseball, b-ball, etc..., soccer
- Recreational programs for the youth
- The new playground and having activities for the kids is the best thing. It's also a good place for weddings.
- The new playground at Hopkins was a wonderful improvement. The child are in the pool is wonderful. The 9-hole at Buena Vista is nice.
- Really like the neighborhood parks Hopkins park and the aquatic center
- Run team programs so kids can get a better grasp on things
- The # of programs they offer for kids and good experiences all around in general
- The programs they offer for my young son

PARKS / TRAILS

- They seem to have good recreation parks
- They keep a decent amount of bike trails
- Having the neighborhood parks available and the aquatic facility
- Hopkins park
- Hopkins park
- Hopkins Park is doing well. The park district is looking like its improving their facilities and the band concerts seems nice.
- I like Hopkins Park.
- Having the parks we have in the neighborhood there are some cities out there that don't have those little parks, those are great for the kids out here
- I do like Hopkins Park and Prairie Park and they do seem to be kept up well.
- I like the number and locations of the local parks around town. They are varied in size and locations. Every neighborhood seems to have their local park.
- Provides biking and walking trails
- I think they have a lot of programs in the parks. They've really up'd the parks especially in areas where there's new growth.
- Neighborhood parks
- Neighborhood parks
- Offer a lot of little parks all over the city
- Provide a lot of parks a lot of little neighborhood parks
- Provide a place for people to enjoy the outdoors
- Provide a place for people to go with something to do and provide space-walking paths, etc,
- Provide neighborhood parks

- The Hopkins Park is the best example is what they do best. The golf courses look nice, but I don't golf. The swimming pool is good for the kids in giving them a place to go.
- The Hopkins park looks nice they are good with park area
- There's a lot of parks
- The walking trails, because that's what I use all the time.
- The parks all seem very nice, the ones I've been too

SPORTS

- When I participated in softball and other activities done well ibn providing personnel like umpires etc... Administration, I helped organize the softball team, they were helpful in administration
- They're organized programs for little league and soccer are very good, sons have gone thru it and grandchildren probably will, there is sometimes an overlap of competition fro activities, there needs to be more cooperation between those 2, both are non profit and
- They provide baseball for boys and girls I was involved when I was younger very satisfied, the swimming pool haven't used but it looks like a lot of people use, the skate park, the volleyball diamonds for softball, I might not use it, I used too when younger, but not any more
- Athletics/programming more
- Ball games, the concerts in the park
- Form when kids were in programs, they did offer a good baseball program, and softball
- I like the soccer programs that they have at the high school, also basketball at haish gym
- I liked it for little league baseball when my grandson use to play
- I think it provides wonderful organized sports and very good classes and I like the aquatic center. I also natural areas.
- I think they do a very good job at golf, the kids in swimming, and the Ellwood house
- I think they do well with baseball and little league (sport leagues). I think Hopkins Park is maintained well. I think the rec center on Fourth Street is maintained well.
- I think they provide a place for families to come picnic and park. They also have good sports programs.
- Sports and the new rec center
- Sports programs
- Provide a place for me to play basketball
- Offers a lot of opportunities for kids in sports to participate in
- Offers the community a # of opportunities to participate in athletics and community programs
- The golf courses Buena Vista especially
- The kids baseball games
- The organize good soft ball leagues

CUSTOMER SERVICE / ADVERTISING / MAILINGS

- Assistance and guidance and they're friendly.
- Brochure that comes is nice. It is very informative.
- Good at customer Service, good experiences when I called to ask questions very accommodating

- Good customer service!
- Good job of advertising in their program guide, letting people know what is available
- Haven't gone much , but the few x I went, they explained things toughly to me
- I appreciate getting the flyers I get in the mail
- I think they do a fair amount of advertising to promote the programs they offer
- I think they really try to reach out to the community with mailers and letting people know what is going the park district
- I think what they do best. They do very well in advertising what they offer.
- Information
- More information to let us know about the park dist.
- We get pretty regular information about activities through the mail
- They're friendly and answer questions when I call
- Like the idea that they send out info telling about what they offer, the parks we visited have been neat and well kept, quite a variety of srtvc, were fortunate to have Hopkins pool, and also the schools pool for the winter months
- Like the flyers I get about what's being offered, even if I haven't taken advantage of it
- They are good about advertising their services, with what is written in the midweek and chronicle, and what they send to households.
- Their mailings, the info to the public
- They advertise well what's going on in the park district
- They answers questions, when I have coached, I have always had an answer, and the staff they have over there are all very easy to talk too

POOL / AQUATIC

- When my children were younger I thought the children's pool was wonderful, haven't been for several years
- They have a public pool.
- They have a good pool.
- The pool, Hopkins
- I think with the aquatic center, it gives the kids some place to swim and I like their recreation room that you can rent out.
- Hopkins aquatic center
- The type of swimming pool available and the concerts in the park in the summer
- Runs the pool
- Mostly the pool, its nice, as far as the rest of it don't have a lot knowledge of it
- Only thing we use is Hopkins and have been very satisfied w/ the water park
- The aquatic center
- Satisfied w/ the swimming pool, only facility I've been able to use

PROGRAMS (GENERALLY)

- Think the programs rec and educational, music and theatre programs, I think the skate park is nice my kids used to it, the leadership has been ok think the people do a good job and are conscientious
- They have a lot of programs offered
- They offer nice facilities and programs at a moderate price level.
- They offer the indoor facility offers a lot of opportunity for programs during the winter months
- Good programs people I know who use it like it
- A lot of recreation

- Been happy w/ the programs they run
- There programs
- There programs we don't use, but they have a good park dist staff from what I know, and the management
- Provide programs and places to go for community

DO NOT USE THE PARK DISTRICT / DO NOT KNOW ENOUGH ABOUT IT

- Don't know anything about park dist.
- Don't use it enough to give an opinion
- Don't use it that much
- Don't use much
- Cant answer haven't participated
- Cant think of anything, because its so bad
- Couldn't care less about park dist.
- I have no idea. I hope they provide a safe place for children to play
- I have no idea. I'm not familiar enough to know
- Just be there, some I don't use but the ones I do use I use regularly
- Just moved here last august.
- Not active in the DeKalb Park District
- Not involved w/ them
- Not sure, it's been a long since we have used their facilities.
- Not that involved
- Only contact in the past year has been the democratic annual picnic, at Hopkins park

SPECIAL EVENTS

- Every event-like the 4th of July-the fireworks are outstanding for the size of the community-is good
- Contribute a lot to corn fest
- Great 4th of July and concerts in the park
- I like the movie in the park, and my husband is able to go that with the kids. The music in the park is also nice (band shell).
- The Tuesday concerts in Hopkins park.
- The summertime concerts are quite nice and preserving the trails to bike and to use is helpful.

FINANCIAL

- Take money out of my pockets
- Take my tax money ,take too much of it, they do it automatically so they don't have to ask for a referendum, don't think they should do that, they need a better fiscal responsibility, and better budgeting plans
- Tax ya
- I think for what they have to work with money wise and people, they do the best they can do with what they have.
- It offers reasonable prices for their programs which allow kids to experience more things.
- Its another big business and they keep up with the growing city
- Keep costs in line
- Spend money
- Spend money.

- They provide a reasonable usage of tax dollars for the implementation and maintenance of park district facilities and programs.
- They used to run a tight ship and maintain costs, now there getting to into pr and buying land they need to maintain what they have and go back to how it was 5 yrs ago
- Provide an economically affordable mean to exercise

FAMILY-ORIENTED

- They make an effort to make DeKalb a good community to live in and raise a family in. I'm not involved in most programs they offer, however.
- They offer a lot of great opportunities for families to do things together, like classes picnics baseball games a lot of different opportunities for families to do things together
- More stuff has been put in there to help the families of DeKalb
- Provides a clean and safe environment for families to have fun and bond
- Provide a nice place to go with your family
- Provide good places for family entertainment whether it is picnicking, outings, swimming, etc.
- Provide quality family experience space

OTHER RESPONSES

- Acquiring park space. They run a very nice pool facility, I love the band shell and the programs there at the band shell, and they could expand on that, which would be good. I love how they maintain the bike path between first street and sycamore road
- All of their services
- Do a pretty good job
- Does have some very good organizational activities
- For family recreation, its very poor in regarding senior adults interest and activities
- Give people a place for recreation, enjoy the band concerts in the park
- Have adequate facilities for size of town
- I think they are prominent, people do become aware, the emphasis and impact involvement in political and other structures the park dist is a real player, ambitious goals and agenda, like the commitment to conserving land
- I think they give the opportunity for residents to have some physical outlet with others members of the community.
- Its doing good for the citizens top walk around in fresh air and quiet and picnics the swimming pool, and gaming areas, its necessary
- Keeps the areas in the city open so that people can use them picnics
- Like when they added the skate park
- Makes a place for people to go when they have time
- Makes open space available for people. Passive recreation is important and keeping a lot of green space in town.
- Makes places for people to gather
- Nothing-there is graffiti on local benches, broken glass
- Offer recreational facilities for the people of DeKalb
- Provide a place for recreation for the residents that want and need places to participate in sports and other recreational activities. I've been over a few times to the center over by the swimming pool; they do a nice job with that.
- Provide activities for people that want to do them.

- Provide additional opportunities for recreation if desired
- Provide an outlet for peace.
- Provide for the community recreational centers and activities that people might not be motivated enough to start themselves
- Provide me places to go
- Provide opportunities
- Provide recreation facilities for the people, and preserve natural open space
- Provide recreation for the community
- Provide recreational facilities and parks.
- Provide services so people can participate in activities.
- Provides nice place for recreation and exercise
- Providing park space and availabilities for recreation w/in the city limits
- Recycle programs-they do not come up with new ones though
- Remind us of the history of this area b/c of the open space
- Screw it up
- Serve the community
- Serve the people who make active use of the facilities
- The band, Ellwood house and the nehring center
- They are being proactive in looking ahead to the future and I think that's a good thing
- They do a good job of growing and expanding as the community grows
- They do the best they can
- They give us an opportunity to pursue our own interest as far as the parks are concerned
- They offer a lot of things for the community
- They provide activities for the community.
- They provide entertainment for the people who like to use them. We don't use any of it though.
- They seem to be good at organizing activities in general. I think the addition of the frisbee golf course was a good idea.
- Think it leverages its recourses for the greatest possible benefit to the community
- Think they do everything good to my knowledge
- Up until now they didn't do anything w/ me, because I couldn't there, think they do a nice job
- What they're doing right now, think they're doing a good job, park dist. Is fine, if they need to expand they can do whatever they want, need to think of the young people, and expand according to their needs

III. In your own words, what could the Park District do better?

MAINTENANCE / CLEANLINESS / SAFETY

- Update some equipment that needs to be replaced
- Upkeep of the parks
- Took them few months to fix swings near my house, had a danger sign to not cross didn't know what it was for, should've put something to tell people what was going on
- They plant trees and they have trees in their parks. They run their mowers and try getting as close as they can. They hit the trees and they kill their own trees that they spend hundreds of dollars keeping up and planting. This girdles the tree and it die
- Basically, this past month the walkways in the parks have been ice covered and dangerous to walk on, they need to get those walkways shoveled better somehow
- Be sure that all the water fountains are working and bathrooms are open from a certain time to a certain time.
- Better benches than what they have
- Better maintenance of facilities in general
- Better roads going thru the park, going in and out
- Broken glass in grass areas in the parks, see if they could do something about that
- They could do a better job of planting new trees. They take care of the trees but we could use more trees.
- They could clean up Hopkins pool area, offer a nice exercise center for adults and seniors, and offer a sledding/skating area. It would be nice if there were more community type classes offered like ceramics, art classes, etc.
- The cleanliness and I've been to a lot of parks where a lot of things were in bad condition
- Clean more sidewalks out in the community
- Clean up the dog doo doo
- I know during the fall, some of the paths were littered with things, so maintenance could be a little better.
- I think maintaining and upkeep of the parks and the pool. Also offering programs more economically.
- I think some of the parks are outdated. They need to have more modern playground equipment rather than older (70"s, 80's) equipment. They could be bigger too. We go to the schools for playgrounds b/c the park district ones are not as good.
- I think that some of the play equipment especially at Hallgren Park is outdated and dangerous. I think that needs to be looked at. That would be the biggest thing. That and cleaning up the garbage in parks as well.
- I think we can do better as far as maintainence in certain areas and I think we need to have more variety in programming. And we also need more staff to accomplish some of the goals. Also need to changes the registration procedures.
- Just keep it clean and no trouble in it.
- Just keep maintaining and the upgrades and keep up with the ADA
- Keep clean and the roads for people to get around, the playgrounds to be in safe conditions and whatever's necessary for people
- Keep improving Hopkins
- Keep maintaining and improving the facilities
- Keeping the parks clean
- Maintain and improve existing things that they have and be selective about being sure that they are parks and not retention ponds.

- Maintain it
- Maintain property better
- Maintain the neighborhood parks better than they have now,
- Maintain the tennis courts; they could build more, which is what we use more. Get more playground equipment for the little kids.
- Maintaining the neighborhood parks better. Not letting the grass grow too long and fixing the holes
- Make the parks safer
- Maybe upkeep on some park equipment, occasionally seen some swings and things rundown, I know they've done renovation, proper maintenance is important, preventative maintenance is important
- More maintenance, on most things
- Need to maintain facilities they have in good order
- One of the reasons I quit taking kids to Hopkins was because I didn't think it was kept up well, the locker rooms were dirty, dissatisfied w/ cleanliness and upkeep of the facility,
- Our park has college students breaking bottles and the glass will sit there for days and I don't feel safe allowing my children down there w/o adult supervision
- Refurbish lions park, tear down old place and build nice center that can be supervised and used, and people will look forward to use, lions park isn't something you'd want to take your friend to show off the parks dist
- Take better care of the neighbor hood parks
- The parks, more upkeep and watch who's hanging out there more security
- Focus on safety of equipment.
- D. Some of the parks are good, some could be better, some fees could be lower, easier access for registration on sports. In my neighborhood, the park is clean, but they could do a better job of keeping drugs and gangs out of there.
- Get the softballs scoreboards working
- Improve Hopkins
- Improve the golf course facilities
- Improve their golf courses so people don't go elsewhere
- Make sure park is cleaned up and plant a tree or two
- Needs more park benches , they should be made of new plastics because they don't get cold or apt to rot, good constructed
- Not buy dangerous slides without checking liability
- Put in more perennial plants rather than annual, and don't poison them, if they used more per. They should also use fewer or none pesticides or insecticides, lots of kids play in those areas and its not that safe, more trees, the parks need more trees, esp.
- Some of the parks they have are a joke, they put a sign up and it's a joke, there is no park there. Oh 23 where play it again sports used to be, they have a sign there, and its just right next to the river, but there's nothing really there. They just sne
- Some security in Hopkins I walk my dog and occasionally there's questionable people there '
- The parks and what they do have as far as physical facilities, they have to do a much better job in maintaining them. They have a lot of young people working for them, but they really need to work on this aspect.
- Just Hopkins park facility for weddings the bathrooms and the gazebo could be improved

CUSTOMER SERVICE / ADVERTISING / IMPROVED COMMUNICATION WITH THE PUBLIC

- They need better customer srvc
- They need to get it out to he people somehow
- Advertise of the programs better and offer more for families so they could participate more.
- Advertise programs better to get more people involved
- Ask the community about what they would like to see. This survey is good for that.
- Better advertising or availability of what's available and the fees
- They could communicate to the neighborhood residents better. They could do newsletters or newspaper articles or flyers to households. Or they could post online minutes in a timelier manner.
- They could develop more neighborhood parks, the pool should have more family memberships, advertise better
- Publicity
- Publicize
- Publicize things more
- Publicize what it does much better and make people like me know what it has to offer and why we should participate.
- Provide more info to people
- Take some of the suggestions that are made on this survey, and try to apply them
- Take the publics words into more consideration w./ things like this, ask the public more
- Promote itself and create greater awareness of programs avail.
- Spread the word as far as ad services, no children in hh but both of us go thru Hopkins and the trails and things in our area , we do get flyers about the types of programs, additional ads and marketing would help
- PR problems in recent years have passed into history, need for publicly funded organization to continue communicating w/ public
- Reach more people w/ advertising
- Communication w/ volunteers
- Get more info out to people
- Get the word out about what's going on community parks and events
- If there was some type of public way to know about what parks were avail. Other than online
- Keep on trying to please the public
- Listen to more of what the people want, instead of building things that doesn't have a high priority for the majority of the population.
- Listen to the people
- Make it aware to NIU students and all of the opportunities that the park district offers.
- Make this information more accessible
- Market its services and facilities
- Maybe keeping the community better informed, a little more written communication
- More advertisement, to raise money for programs, if people know more about them it would help handle the cash problem
- More advertisements, ex: beg. Of summer ads more in the paper about the pool and the costs and hours, maybe a listing of the different parks and golf courses in the area, to get people out, don't pay much attention to the program guide maybe do something

- More advertising. For example I didn't even know that art gallery existed, and I've lived here for ten years now
- More visibility w/ advertising of programming
- Notify res. That aren't directly w/in the city of DeKalb about what's going on
- One of the reasons we don't use them much we don't know what they have to offer, as far as adult programs, getting the word about what they offer
  Figure out clearly what they could do. This survey may be a good first step. I kind of get the feeling that they try, but they haven't quite made this leap to a broader community and a community that might have more needs.
- Whoever answers the phones be open and accommodating to questions

FINANCIAL ISSUES (FEES, TAXES, BUDGET, ETC.)

- Wish they would give more consideration to trying to reduce the need for increased revenues
- Better manage their money
- Save money
- Don't need to have such high prices on things
- Have users pay for more expenses and give tax payers a little relief. I don't golf so I don't feel I should have to pay for the golf course through my taxes. Golf courses should be totally paid for by users.
- Have users pay to use facilities instead of people that don't use
- I think they could instead of going through the tax business, I think they could approach the community for specific things like shelter houses. We used to go to parks all the time. People still have reunions, but people don't think of the park district.
- If they finances they'd know what to do, improve the yards and inside the buildings and where they have parties
- Improve fee structure
- Increase user fees for high end park experiences i.e. the water park Ellwood house art gallery rec center in an attempt to lower the percentage of taxes required from area residents who may not use park facilities or at least lower maintenance facilities
- Keep the fees down
- Lower fees
- Lower rates for season passes for the pool
- Lower the fees and come up w/ more activities for the teens, between 16-35 age group
- Main complaint is that it costs a lot to use the pool,
- More fiscally responsible I believe they didn't need to do building on south fourth, but in the summer its not utilized, didn't really need that building the rec center, not used in summer, if it rains you're not going inside.
- Offer more programs at maybe a lower cost for people that can't afford them. It would be nice to have two prices, one for certain income level or higher and one for people who fall below a certain income level.
- Spend less money
- Spend more wisely and do not have a referendum
- Management of the funds.
- Mange their costs a little better, there have been some increases over the years for services I don't use

ACTIVITIES FOR SPECIFIC AGE GROUPS OR PEOPLE WITH SPECIAL NEEDS (YOUNG CHILDREN, SENIORS, DISABLED, ETC.)

- Work with the schools more
- They could have more adult activities.
- They can build more parks for activities for kids.
- Senior programs
- Programs for older adults, more healthy lifestyle maintenance programs
- Accessibility for wheelchairs or people who want to work out, but are unable to get to where they need to get to use it.
- Continue the kids programs
- Dissatisfied w/ haish gym, because it's not handicapped accessible, and the sports and rec center by high school is not handicapped accessible
- Equal participation for the children in the games, so they all get an equal opportunity
- For the age group of adults 40 and up theirs a lack of attention to organize these programs for the age group, athletics like softball baseball, b-ball, etc...
- Have a few more senior citizen aquatic and recreation classes
- Have adult men's basketball leagues for 50
- Have more activities for the kids follow up w/ them the following year, like if they did go to that camp they should call and ask if they want to register the next year, because people don't use that during school year the parks as much
- Have more programs related to younger children 3-7 yr olds
- Have more programs with more availability for adults
- Have some type of summer programs, more summer programs for kids
- I think they should offer more time for programs to be offer for younger kids.
- Make the parks adaptable for all ages.
- More offerings for me, for middle age women, all for children's activities, but want more for myself, more offerings for the swim times, often there offered when I'm working, more hours
- More organized programs for 40-60 yr olds
- More programs for kids, look out for welfare of parents and children, if they need a spec. Place to go need to do it, parents will follow children, all about the kids
- More senior swimming lessons, senior snowshoeing instruction, some other senior activities beside playing cards, more intellectual than that
- Provide more active services for senior citizens, too many little, small neighborhood parks that are unused, too much emphasis on small unused parks
- The golf course in Malta could use work. Find better activities for older teens and younger 20's
- Their youth leagues in my opinion need help, too many coaches who want to win above all else, that's not good for the child's self esteem, the ayso way of doing it is much more helpful
- Come up w/ more playgrounds in some of the parks
- There are more children and adolescents who would have a hard time paying for what the park district offers, maybe we could have a program for the poor residents so they could participate
- Neighborhood parks, more for children, the one in our area is for very small children, they could do more for older children, they have made improvements in the neighborhood park

GROWING POPULATION / EXPANSION / OVER-CROWDING

- Towns growing so need to acquire additional land
- Acquire more land for more passive rec, scatter throughout the town especially. In res. Areas, would love to have some public sculpture, would help our town find a certain identity, don't have many historic neighborhoods, makes a town distinctive and respect s the
- Develop that undeveloped strip of land I referred to earlier
- Expand facilities to the new growth areas of the city.
- Expand the Hopkins pool, would like to see that doubled, would like to see on just like we got now, the swimming pool, on the other side of the building to double capacity, make it for younger people, even if they have to charge more of a fee, it would serve
- Expanding on the things that I mentioned earlier.
- Have more facilities avail, w/ b-ball courts and soccer it seems crowded in indoor fields, the pool at Hopkins is too crowded in summer I think we need more space, more parks, and more athletic fields. Skating a sledding I think would be great.
- I think with the increased population, it'll be necessary to increase the facilities and programs available and have more neighborhood parks, probably another golf course. Within the next 10 years we might even need another community park too, more ballpark
- If they had room they could have some more room, I've been there when there's been people having meals and they're kind of crowded, I think its alright, don't know what they have now, at the time we were going I could think they could have more outhouses
- Keep plugging away at stuff w/ the growth of the city. They'll have more to take on, but overall they're doing well.
- Keep up with the growing need.
- Make sure they plan growth (continue what they are doing).
- Only thing is to expand the facilities available to the community
- Provide a few more facilities-similar to Hopkins so Hopkins would not be so crowded
- The more amenities they provide the more attractive the community becomes and the more economic boom comes to DeKalb.
- They can acquire more open land, rehab haish gym, have a community center
- Not sure they anything poorly, don't know enough of the inner working to say, id like to see them identify and develop more park space
- Look for another place to put frisbee golf, the one I live close by over crowded
- Make programs to attract more residents to the DeKalb Park District
- More facilities

SPORTS ISSUES (FACILITIES / COACHING)

- Would like to see better organization in kids sporting activities and follow-up on it, ex: w/ the coaches and going to games
- Would like to see the golf opportunities improved better maintenance of existing courses esp. River heights, like to see them acquire another 18 hole course, I play golf in sycamore because the courses are better maintained than DeKalb, even though costs twice as much.
- Adult sports leagues
- Adult water aerobics at the pool at various hours.
- As far as teams when it comes to organized sports, it would nice for them to put students that go to school together on the same team.

- Backstops and more fields
- Better baseball diamonds
- Build a rock climbing facility.
- Change the rules of co-ed softball, their walk rules for males and females is ridiculous, ruins the game
- Check on who's coaching theses programs some coaches shouldn't be allowed to coach
- Have indoor tennis courts
- I think the way that they make the teams is incredibly unfair. I think Mr. Hayes gets all the best players due to his wife being a staff member.
- I think they really do need to get into some organized outdoor winter sports, I'm older and don't participate in those much, but don't see a lot of that going on if it is I'm not aware of it
- If they could screen the coaches better, make sure coaches don't have anger issues and things like that, assistant coaches too, not good for kids to see outburst like that
- Ice hockey ring
- Like to see a frisbee golf on the North side of town.
- Offer more athletic programs
- Offer more organized sports like volleyball
- They collapsed 40 and over softball, they combined it 18 yr old, and its not as good anymore, cant compete
- Think that when you have a program that's being officiated, it should be better officiated w/ better coaching for the kids

MORE PARKS, WALKING, BIKING, AND HIKING FACILITIES

- Provide more paved areas walkways for walking and biking
- Provide more walking and bike paths and wildlife space
- Provide parks they've already agreed to build in the new neighborhoods
- More trails and things
- Connect all bike trails
- Create nature preserves
- Create walking paths
- Establish more neighborhood parks
- Have more places to walk, bike and more landscaping for these. Instead of just putting pavement paths, maybe consider more wild paths or grass paths.
- Having more walking trails and bike trails.
- I think it would be nice to have more neighborhood community parks, not similar in size to Hopkins, but just a the size of regular community parks.
- I'd like to see the rec center for walking only during a period of time in the mornings. It doesn't work well when there are students there and people are walking at the same time.
- Increase forest preserve
- More bike and pedestrian paths. More open land would be nice as well.
- More bike paths
- More green space (open lad), even the cornfields are disappearing.
- More natural areas like bike trails and hiking trails
- More running and bike trails around town
- More walking and bike trails and better up keep of the trails

- Offer a biking facility on my side of town that I don't have to drive to and take my bike off of it to use. On the s. West side of town they do have a bike path, but I don't think they have anything on the south east side. To get to the bike path on peace
- Pay more attention to neighborhood parks
- Build more hiking trails

IMPROVED VARIETY

- They could offer a wider variety of classes.
- See more diversity of programs, especially for middle aged citizens.
- Provide me more places to go
- Additional programs would be better so there's more opportunity for people in community, varied programs
- Come up w/ some more creative classes or special programs
- Come up with new programs and offer them at different times and offer ethnic programs
- Definitely. Improve and offer more programs for families
- Expand the variety of programming
- Expanding different activities
- Improve the range and quality of program offerings
- Increase variety of programming
- More facilities it would be better, if they had more people in the community aware esp. Different cultures it would be nice
- More programs
- More programs for a wider range of people
- Offer more variety of classes or more outdoor activities

HOURS

- Early scheduling of exercise programs
- Expand walking track hours.
- Expanding hours at haish
- Extend the hours over at the Rec Center in the winter.
- Extended hours at community rec center,
- Just keep parks available and open to the people for use.
- Just to be more flexible in their hours. Registration at haish gym or whoever is in charge of it or managing it there could be a little friendlier.
- Some of the hours of some of the facilities are not long enough, couple like haish gym and rec center on south fourth
- Supplemental services for limited hours NIU provides during summer
- Offer more programs for the adults that work, around their work schedules before and after work, early mornings and after wards
- When they post a time at haish for facility hours the facility should be open at that time, there should be designated open rec times at haish gym

NO IMPROVEMENT NECESSARY

- Think there doing fine unless they want to improve public relations, but don't think its a big deal
- They're fine as far as I'm concerned.

- They do a very good job, I don't really see areas for that much improvement
- Satisfied
- Do a good job
- DeKalb Park District is award winning already doing good continue doing more of same, even though it might not look like I avail myself al to the DeKalb Park District, I'm aware that DeKalb is really proactive on insuring green space, and that the DeKalb Park District does a fabulous job and continue to
- I think they do a fair job of everything. There's no specific area that they need to do better at. Just keep trying hard.
- Nice to see the side of the streets and more in town more clean
- Not all, I'm pretty satisfied with the park district

POOL / AQUATIC

- We want a deep end at the pool.
- Get a warm swimming pool
- I would like to see a little more at the pool area. Maybe a few more things over there in addition to the slides would be nice. I do like the idea of an indoor water park as well.
- Improve the quality of their services, the food they offer at the pool is way outdated for the kids that go there, I think they need to pay the employees more, there is also little recreation equipment for kids in the parks, they need more stuff to play o
- The neighborhood park, and the children's swim classes and the pool was bad and the instructor was poor and not very organized

DO NOT USE THE PARK DISTRICT / DO NOT KNOW ENOUGH ABOUT IT

- Wife has back problem I have cancer don't frequent them much, think they do a good job, if I was younger I might frequent them more
- Unqualified to say at this time
- D. I'm not involved enough to give an opinion. Just that some of those parks, really don't seem like they are parks. Hopkins park is a real park, for example.
- Don't use parks
- Haven't used enough to fair suggestion
- Haven't used facilities that much recently, retired,
- Haven't used in awhile
- Not in position to say

ONLINE TECHNOLOGY

- Would like online registration and paying online for fees and things, like it better than the mail
- Better online materials, anything online
- Online registration is a big advantage, anytime I did register it was a hassle and mix ups a couple x
- Go back to a more updated and comprehensive website. Additional trails and bike paths.

PET FACILITIES / DOG PARK

- They need a dog park around here
- Outdoor dog park

OTHER RESPONSES

- Be better organized with running programs
- Community activities (bands that play on Tuesday nights during the summer), have activities that promote the parks to encourage people to go out visit parks
- Compare themselves to surrounding ymca and NIU and see what they could do better, organizations, clubs, try to meet there quality or exceed it
- Continue to keep a quality program
- Continue to meet different constituent needs, lack of outside basketball courts, they try really hard but continually need to try
- Could run the recreational programs better, there is room for improvement
- Have more facilities available for different areas.
- Have more family outdoor activities to get involved with so like little carnivals outside of CornFest.
- Have more of a hand in organizing adult trips to places, i.e., bicycling, skiing, or natural sightseeing trips
- Hire more people like they have running the rec center, find it very satisfied, nice to go out there because of the people, and dissatisfied w/ Hopkins office
- It seems that they take a long time to construct new renovations like the playground at Hopkins park, it seems like it just sat there for a long time without being used they just need faster installation of new facilities
- It would be nice if there was a skate park in town so I could walk or skate there. maybe one made out of Skate-lite (name of the material used to construct skate parks) instead of concrete.
- Making sure we have quality instructors for the programs/activities that are offered. That I have more assurance that a course that has been offered that has been well designed and will have an instructor that will know what they are doing.
- Maybe more movie nights in the park
- More than anything else, delay the referendum until the school dist. Referendum passes, my experience is that they need to have a few more people supervising what goes on in the swimming pool, and the concerts in the band shell during 4th of July thing
- Offer more classes at the rec center.
- Offer more family oriented activities
- Offer more types of programs like offering swim lessons.
- Pay attention to quality of service provided in classes. Not enough classes are offered-they are full when you want to sign up
- Professionalism
- Provide horse rides or even petting zoo.
- Purchase land for conservation and encourage winter time sports like sledding and ice skating, bathroom s at Hopkins need help
- Stop taking retention ponds from developers
- Take out the porta-potty off 7th tee at Buena Vista, or hide it better, I live by there and drive by it everyday and its disgusting, and walk by it too
- The high on my list is the ice skating rink or the sledding hill or both; get those done
- The way they manage the programs
- They don't have any sledding hills around here. There used to be one in sycamore. The kids don't have places to sled.
- Work more toward unifying the university campus with the downtown, the old downtown.

Appendix D

About the Public Opinion Laboratory

PUBLIC OPINION LABORATORY

The Public Opinion Laboratory (POL) is a full-service survey research facility, collecting information by means of telephone, on-line, mail, and face-to-face focus groups. Its primary objectives are:

1. By means of survey research, contribute to the knowledge and understanding of significant social, economic, business, and health issues in Illinois and nationally.
2. Provide outreach service to northern Illinois community development projects involving survey research.
3. Conduct survey research in accordance with professional standards of the American Association for Public Opinion Research and sponsor requirements.

Housed in NIU's Social Science Research Institute (now the Monat Bldg.), the POL is a nonacademic unit of the College of Liberal Arts and Sciences. A variety of social science disciplines have been represented by former and present professional staff, some of whom now serve as academic faculty; others are actively completing graduate degree programs at NIU.

Administration of the POL is the responsibility of the director with back-up support from the associate director. This includes budget management, staffing, business development, resource planning, responding to RFP's and writing formal grant proposals. As necessary, both director and associate director serve as well as study directors for specific research projects.

Other professional staff include full-time research associates who serve as study directors and researchers on ad hoc project teams, applying their expertise in social science research methods and substantive content areas such as organizational behavior, public health, and American government. The POL also utilizes the services of adjunct research associates from the campus community where they are a part of specific grants. Almost always, these associates have had prior affiliation on POL staff and are seasoned survey directors.

In addition to these research associates, a manager of telephone lab operations oversees all aspects of day-to-day administration of telephone surveys in accordance with project specifications. It is not unusual for 8 to 10 surveys to be active in the computer assisted telephone interview (CATI) lab at any one time. The POL's CATI lab recently expanded to a 45-station WINCATI facility, operating morning, afternoon, and evening hours seven days a week. To meet production requirements, the lab manager is responsible for hiring, training, and scheduling one hundred or more hourly, mostly part-time, interviewers and first-line supervisors, drawn primarily from the campus community.

The POL was created in the early 1980's in response to a request from the State of Illinois Department of Manpower Allocation for a telephone survey. Over the past 20 years, there has been a growing reliance throughout the United States on public opinion as input into program planning and public policy. The number

of sponsored projects has increased from 26 projects in FY2000 to over 40 per year. Projects can be classified into five broad areas of inquiry.

1. *Academic research.* This area continues to produce a steady source of contracts with researchers funded with grants. Interestingly, most of this activity comes from universities other than NIU, preferring the POL over more local survey research facilities. Some examples of current and recently completed studies include (a) collecting opinions of U.S. and Canadian residents about our purpose in meting out punishment to Iraq before and after the start of war [Cornell Univ.], (b) canvassing labor unions about their orientation to include minorities and other nontraditional segments of the workforce [Yale Univ.], (c) patterns of election behavior [SIU], (d) multiculturalism in the Chicagoland area [NIU], and (e) longitudinal follow-up of Chicago "Head Start" youth [U. of Wisconsin].

2. *Community planning.* This segment of business has been nurtured as part of POL's outreach efforts to the communities of northern Illinois. POL has now established itself as the center of choice for many communities in this high-growth region with needs to collect opinion information from their residents. Work has been done for school districts, parks and recreation facilities, public libraries, community colleges, and municipalities planning more generally to accommodate growth. Client sponsors just during the past two years include Aurora, DeKalb, Lake County, St. Charles, Sugar Grove, Yorkville, LaGrange, Vernon Hills, Deerfield, Geneva, North Aurora, Zion, and Algonquin as well as the City of Chicago. During this recent period, POL also has performed similar work for Midwestern communities as distant as the Quad Cities, Oakland, MI, and DeForest, WI.

3. *Public policy.* This area accounts for the largest source of external funding and greatest volume of surveying. Some projects are program evaluation activity where data collection occurs with specific listed samples, exemplified recently by POL's work with the Federal Department of Health and Human Services seeking to measure the effectiveness of their mediation process in child custody cases. Other projects are one-time needs assessments, such as surveying Chicago residents for the city's Public Health Department concerning their knowledge of and likely behavior in response to bio-terrorism attacks or other crises affecting public safety. POL also repeats surveys on an annual or biannual basis such as the aforementioned Illinois Policy Survey which gives the Illinois State legislature and other policy making bodies such as IBHE current information to establish annual funding priorities and program commitments. The State of Illinois sponsors several on-going POL projects. Surveys of registrants with the Department of Employment Security are conducted to evaluate training and other services provided. Most noteworthy is POL's continuing service to conduct the Centers for Disease Control's on-going Behavioral Risk Factor Surveillance System (BRFSS) of Illinois residents, the results of which are folded into a prominent national data base. Eligibility to perform this work requires adherence to rigorous survey standards which are continually monitored and reviewed for compliance. In related work, POL

conducts county BRFS surveys coordinated by the Illinois Department of Public Health. At present, POL rotates surveying one-third of all Illinois counties each year. Finally, POL continues to support multi-year follow-up surveys of the Department of Children and Family Services foster care system and caseworker effectiveness.

4. *Business and organizations.* A growing segment of POL survey research is sponsored by private, public, and not-for-profit organizations. Typically, these are proprietary studies of organizational effectiveness or customer relations. Prominent here have been a series of inquiries for Fermi National Accelerator Laboratory (Fermilab) in Batavia. Both focus groups and on-line survey techniques have been employed to collect employee opinion concerning lab-wide communication issues. Additionally, for a trade organization, POL conducted a telephone survey of Illinois businesses concerning how they may be impacted by increasing manufacturing activity from China. In other not-for-profit work, POL conducted an on-line user survey of the Barrington Career Center, a grass-roots group helping northwest suburban Chicago residents through career transition. For private businesses, POL has conducted exit interviews with terminating employees, customer satisfaction surveys, 360-degree feedback reviews of management performance, employee satisfaction surveys, and of special note, an on-going series of program evaluation surveys for BP, an international Fortune 100 company. With its multi-national merging of company cultures, BP has keen interest in measuring progress toward achieving workforce diversity goals.

5. *Internal NIU projects.* As part of the NIU community, POL is responsive to survey research needs of the university. POL routinely conducts a survey of NIU alumni to track their career progress and opinions concerning their NIU educational experience. Over the past few years, POL has conducted user surveys of Founders Library and University Health Services, as well as program assessments of the Marketing Department and the CHANCE program. In addition, POL staff provides consultative expertise to others on campus engaged in survey data collection such as helping to set up an on-line method for secondary schools to report math and science priorities to the state Board of Education. Finally, POL's CATI lab facilities continue to be utilized for lab field work as part of sociology and political science course instruction in survey methods. Students in POLS 304 have used the lab to collect data on DeKalb county voters in two election campaigns that received media coverage.

Over 90 percent of clients over the past few years rate POL's services provided as good or excellent, and 86 percent considered using the POL again as "very likely." Although many survey research facilities can offer greater capacity to conduct larger-scale projects, POL has established a reputation for reliably servicing client needs and delivering an on-time, on-budget product. Having the technical competence and making itself available to the client are evaluated good or excellent 100 percent of the time. POL professionals are members of the American Association for Public Opinion Research.

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